

Independent Short Code (ISC)

Short Code Number	Service Name	Operator
1111	Customer Service Hotline	CELCOM
1118	Batch Activation for Prepaid Touch Advance	CELCOM
1221	Air Asia Voice Portal	CELCOM
13100	Budget IDD Call	CELCOM
13120	Voicemail Retrieval	CELCOM
13125	Careline	CELCOM
13162	Indonesian Customers Care Line	CELCOM
1313	Mailbox Retrieval	CELCOM
1323	Mailbox Retrieval from other Handphone	CELCOM
1330	Batch Activation for Prepaid INTM	CELCOM
1331	Corporate Helpdesk	CELCOM
1332	Third Party Recharge for Prepaid INTM	CELCOM
1333	On-Line Menu for Pre	CELCOM
1338	WAP Services	CELCOM
13322	IVR Pra-bayar XOX	CELCOM
13338	Helpline Service for SME / SMI	CELCOM
13388	Voice Portal	CELCOM
1777	Yahoo! Messenger (via SMS)	CELCOM
1900	General Careline Number	CELCOM
1903	Voicemail miss call notice	CELCOM
1909	Prepaid Helpline	CELCOM
1911	Call Celcom Only and Call Me Only Services	CELCOM
1919	Dealers Helpline	CELCOM
1930	Prepaid IVR Helpline - Self Service	CELCOM
1968	Philleo Allied Bank - GSM Access	CELCOM
1971	Prepaid Teleservice	CELCOM
1990	Prepaid CPM - Credit Balance Retrieving	CELCOM

Short Code Number	Service Name	Operator
1999	Voicemail Retrieve 3G Videomail	CELCOM
13300	IVR (Interactive Voice Recorder) - Berita	CELCOM
13301	IVR (Interactive Voice Recorder) - Muzik	CELCOM
13302	IVR (Interactive Voice Recorder) - Karaoke	CELCOM
13362	Careline - Bahasa Bengali	CELCOM
13380	Careline - Bahasa Tamil	CELCOM
13391	Careline - Bahasa Malaysia	CELCOM
110	SMS Centre	DiGi
121	Voice Mail	DiGi
13122	IVR Broadcast	DiGi
13131	DiGi Customer Services	DiGi
13333	IVR Ring Back Tone	DiGi
1916	Interactive SMS	DiGi
1919	IOD via SMS	DiGi
1996	IOD via SMS	DiGi
1112	WAP	MAXIS
11311	Ringtone & Graphic Download Service	MAXIS
1201	Large Accounts Fault	MAXIS
1202	General Faults	MAXIS
1205	MOC Consumer	MAXIS
121	Voice Mail	MAXIS
122	Access credit check (Hotlink)	MAXIS
1221	PSU Customer	MAXIS
1222	Pay by Phone	MAXIS
1225	Complaints Helpdesk	MAXIS
1226	VIP Helpdesk	MAXIS
1228	Collections	MAXIS
1229	Credit Review	MAXIS

Short Code Number	Service Name	Operator
123	General Customer Service Line	MAXIS
13100	1-Deal Budget Call	MAXIS
1312	Customer Service Line (Prepaid Subscribers)	MAXIS
1313	Priority Services Unit	MAXIS
13200	Value IDD	MAXIS
13232	Voice Portal	MAXIS
1333	MOC Corporate	MAXIS
13331	Indonesian Self Help & Contact Centre	MAXIS
1717	BGM Project	MAXIS
1919	Business Contact Centre	MAXIS
1921	UMS	MAXIS
123	Announcement Test	TELEKOM
124	Announcement Test	TELEKOM
125	Announcement Test	TELEKOM
126	Announcement Test	TELEKOM
13098	Credit Limit/Usage Alert	TELEKOM
13099	Credit Limit/Usage Alert	TELEKOM
13108	Careline (Call from SNA Server)	TELEKOM
1311	Line Testing	TELEKOM
1312	Line Test System 2	TELEKOM
1313	Cable Verification	TELEKOM
1314	Project Stars-Re-1	TELEKOM
1315	EZNET	TELEKOM
1316	Project Stars-Re-3 (ISDN)	TELEKOM
13100	IP Prepaid (3rd party reload) - Test number :Nortel	TELEKOM
13102	IP Prepaid (PSTN call back) - Test number :Sonus	TELEKOM
13104	NGN IP Postpaid - Connection to Huawei	TELEKOM
13105	NGN IP Postpaid - Connection to Siemens	TELEKOM

Short Code Number	Service Name	Operator
13107	NGN Home Prepaid - Test number :Huawei	TELEKOM
13109	NGN Home Prepaid - Test number :Siemens	TELEKOM
13179	Hotline ITSSO	TELEKOM
13180	MNP Routing - Test	TELEKOM
13181	Voice/Video conferencing POC	TELEKOM
13182	New Voicemail Deposit	TELEKOM
13183	Automatic Network Identification	TELEKOM
13185	Test number for CallPOINT project	TELEKOM
13186	Test number for speech recognition CallPOINT project	TELEKOM
13188	Fixed SMS	TELEKOM
1319	Immediate Telephone Service Project	TELEKOM
13190	Translated No. for Data fault Management Service	TELEKOM
13193	Home Postpaid to Access Directory Assistance Service	TELEKOM
13200	Post paid Budget IDD	TELEKOM
13206	Ujian IOT NGN Nortel	TELEKOM
13207	Test Number IOT NGN - Sonus	TELEKOM
13208	Test Number IOT NGN - Sonus Mobile	TELEKOM
13209	NGN IOT Sonus - Siemens	TELEKOM
13210	Test number - Mass Calling Service	TELEKOM
13211	Test number - Mass Calling Service	TELEKOM
13212	Test number - Mass Calling Service	TELEKOM
13213	Test number - Mass Calling Service	TELEKOM
13214	Test number - Mass Calling Service	TELEKOM
13215	Test number - Mass Calling Service	TELEKOM
13216	Test number - Mass Calling Service	TELEKOM
13217	Test number - Mass Calling Service	TELEKOM
13218	Test number - Mass Calling Service	TELEKOM
13219	Test number - Mass Calling Service	TELEKOM

Short Code Number	Service Name	Operator
13234	TM Tollgate System	TELEKOM
13235	CDMA Voicemail System	TELEKOM
13237	VSAT C-Band Starnet	TELEKOM
13238	VSAT C-Band Directway	TELEKOM
13239	VSAT Ku-Band Directway	TELEKOM
13301	Internal routing - Mass Calling AutoDial to PAX System	TELEKOM
13303	Internal routing - Mass Calling AutoDial to PAX System	TELEKOM
13304	Internal routing - Mass Calling AutoDial to PAX System	TELEKOM
13308	TM Event Services (Event billing System) - for routing	TELEKOM
13310	Internal routing - Mass Calling (AutoDial to MCS Central Mgmt)	TELEKOM
13311	Internal routing - Mass Calling (AutoDial to MCS Central Mgmt)	TELEKOM
13312	Internal routing - Mass Calling (AutoDial to MCS Central Mgmt)	TELEKOM
13322	Internal routing - Mass Calling (AutoDial to MCS Central Mgmt)	TELEKOM
13323	Internal routing - Mass Calling (AutoDial to MCS Central Mgmt)	TELEKOM
13324	Internal routing - Mass Calling (AutoDial to MCS Central Mgmt)	TELEKOM
13325	Internal routing - Mass Calling (AutoDial to MCS Central Mgmt)	TELEKOM
13326	Internal routing - Mass Calling (AutoDial to MCS Central Mgmt)	TELEKOM
13327	Internal routing - Mass Calling (AutoDial to MCS Central Mgmt)	TELEKOM
13328	Internal routing - Mass Calling (AutoDial to MCS Central Mgmt)	TELEKOM
13329	Internal routing - Mass Calling (AutoDial to MCS Central Mgmt)	TELEKOM
13330	Test number - Mass Calling Service	TELEKOM
13334	Test number - Mass Calling Service	TELEKOM
13337	Test number - Mass Calling Service	TELEKOM
13338	Test number - Mass Calling Service	TELEKOM
13363	Internal Routing Number dari MCS ke PAX (Public Audiotext)	TELEKOM
13370	Single Number Access (Interworking Test)	TELEKOM

Short Code Number	Service Name	Operator
13375	DIAS Trial Short Code	TELEKOM
13377	Maintenance Number for SNA Huawei	TELEKOM
135	CNO Support	TELEKOM
136	CNO Support	TELEKOM
137	CNO Support	TELEKOM
1390	CNO Support	TELEKOM
1394	CNO Support	TELEKOM
1395	CNO Support	TELEKOM
1396	CNO Support	TELEKOM
1397	CNO Support	TELEKOM
1399	Credit Mgmt Unit Helpdesk	TELEKOM
13903	CNO Support	TELEKOM
1711	Virtual Private Network (ON NET TO ON NET)	TELEKOM
1712	Virtual Private Network (OFF NET TO OFF NET)	TELEKOM
1730	Translated No (RRC-ring ring card internal code)	TELEKOM
1733	Service Provider Rach Call Centre	TELEKOM
1737	IVR - for migration Will, Rill & Mars to CDMA	TELEKOM
1741	Internal Test for non operating B-table	TELEKOM
1742	Internal test for non operating Routing Case (AXE)	TELEKOM
1743	Internal test for non operating A-table (AXE)	TELEKOM
17441	Hotline Service from BSN to Police (Temporary)	TELEKOM
1745	Internal routing for TMNET maintenance number	TELEKOM
1746	Voice Mail Deposit for 8 digit	TELEKOM
1747	Test number for Jaring EZNET	TELEKOM
1751	Internal routing for MCP equipment	TELEKOM
17550	EA call Screening Function	TELEKOM
1756	Credit Mgmt Unit Helpdesk	TELEKOM
1762	Voicemail Alert	TELEKOM

Short Code Number	Service Name	Operator
1765	Internal routing for LMG/MDF CENTRE (CNO KTG)	TELEKOM
1766	Internal routing for LMG/MDF CENTRE (CNO KTG)	TELEKOM
1767	Internal routing for LMG/MDF CENTRE (CNO KTG)	TELEKOM
1784	Internal routing for Home Prepaid	TELEKOM
1786	Internal routing for HOME Prepaid	TELEKOM
1788	Internal routing for IP Prepaid	TELEKOM
1789	TELESISWA	TELEKOM
1791	VSAT Ku Band & VSAT Directway	TELEKOM
1792	VSAT Ku Band & VSAT Directway	TELEKOM
1793	VSAT Ku Band & VSAT Directway	TELEKOM
1937	Test Number for KL Tandem U4 Exchange KLT4	TELEKOM
1938	Test Number for KL Tandem U4 Exchange KLT4	TELEKOM
1942	Automatic Answering Trunk Test	TELEKOM
1943	Trunk Terminal Test Line (TTTL)	TELEKOM
1944	Trunk Monitoring Test Line (TMTL)	TELEKOM
1997	CNO Support	TELEKOM
191	MNP - Special route	TIME
192	NGN - Special route	TIME
194	Special project with partner	TIME
1310	Budget IDD	U Mobile
1311	Voicemail	U Mobile
1312	Music Download	U Mobile
1318	Customer Care	U Mobile
1319	Malay & Islamic	U Mobile
1322	Videomail	U Mobile
1328	Balance check / Top up FREE	U Mobile
1329	Sports Portal	U Mobile
1336	Games Downloads	U Mobile

Short Code Number	Service Name	Operator
1338	Ring Back Tone IVR	U Mobile
1339	MOBILE Surveillance	U Mobile

Common Intercarrier Short Code (CISC)

Short Code Number	Service Name	Operator
108	International Operator Assistance	CELCOM
1558	Voice Over Internet Protocol (VOIP)	CELCOM
1556	Prepaid Card	DiGi
1557	Calling Card	DiGi
1512	Internet Access	MAXIS
1522	Telemarketing	MAXIS
1550	Travel Calling Card / Credit Calling Card	MAXIS
1551	Corporate Charge Card / Individual Charge Card	MAXIS
1552	Prepaid Calling Card	MAXIS
1577	Self Help Hotline	MAXIS
1050	TM Telecentre	TELEKOM
1051	Time Announcement	TELEKOM
1058	Primecare MSC PTT	TELEKOM
1060	National Datacom Service Centre	TELEKOM
1061	Data & Telex Fault Reporting	TELEKOM
1065	Disaster Alert System	TELEKOM
1092	Telecard	TELEKOM

Short Code Number	Service Name	Operator
1099	Ring Ring card	TELEKOM
13501	Transaction Network service	TELEKOM
13502	Transaction Network service	TELEKOM
13503	Transaction Network service	TELEKOM
13504	Transaction Network service	TELEKOM
13505	Transaction Network service	TELEKOM
13701	Mass Calling Service	TELEKOM
13702	Mass Calling Service	TELEKOM
13703	Mass Calling Service	TELEKOM
13704	Mass Calling Service	TELEKOM
13705	Mass Calling Service	TELEKOM
13706	Mass Calling Service	TELEKOM
13707	Mass Calling Service	TELEKOM
13708	Mass Calling Service	TELEKOM
13709	Mass Calling Service	TELEKOM
13710	Mass Calling Service	TELEKOM
13711	Mass Calling Service	TELEKOM
13712	Mass Calling Service	TELEKOM
13713	Mass Calling Service	TELEKOM
13714	Mass Calling Service	TELEKOM
13715	Mass Calling Service	TELEKOM
13716	Mass Calling Service	TELEKOM
13717	Mass Calling Service	TELEKOM
13718	Mass Calling Service	TELEKOM
13719	Mass Calling Service	TELEKOM
13720	Mass Calling Service	TELEKOM
13721	Mass Calling Service	TELEKOM
13722	Mass Calling Service	TELEKOM

Short Code Number	Service Name	Operator
13723	Mass Calling Service	TELEKOM
13724	Mass Calling Service	TELEKOM
13725	Mass Calling Service	TELEKOM
13726	Mass Calling Service	TELEKOM
13727	Mass Calling Service	TELEKOM
13728	Mass Calling Service	TELEKOM
13729	Mass Calling Service	TELEKOM
13730	Mass Calling Service	TELEKOM
13731	Mass Calling Service	TELEKOM
13732	Mass Calling Service	TELEKOM
13733	Mass Calling Service	TELEKOM
13734	Mass Calling Service	TELEKOM
13735	Mass Calling Service	TELEKOM
13736	Mass Calling Service	TELEKOM
13770	Mass Calling Service	TELEKOM
13771	Mass Calling Service	TELEKOM
13772	Mass Calling Service	TELEKOM
13773	Mass Calling Service	TELEKOM
13774	Mass Calling Service	TELEKOM
13775	Mass Calling Service	TELEKOM
13776	Mass Calling Service	TELEKOM
13777	Mass Calling Service	TELEKOM
13778	Mass Calling Service	TELEKOM
13779	Mass Calling Service	TELEKOM
1511	Jaring	TELEKOM
1515	TMNet - PSTN	TELEKOM
1525	TMNet - ISDN	TELEKOM
15454	Electricity Customer Management Centre (TNB & SESB)	TELEKOM

Short Code Number	Service Name	Operator
1553	Voice Mail Deposit for 7 digit	TELEKOM
15544	National Disaster Centre	TELEKOM
1555	Retrieve message from voice mail	TELEKOM
15999	Talian Nur	TELEKOM
15888	MAMPU - SMS Short Code	TELEKOM
1093	Prepaid Card	TIME
1094	Postpaid Card	TIME
1517	Internet Dial-Up	TIME
1599	Store & Forward Fax	TIME
1911	Voice Mail	TIME

Commonly Known Short Code (CKSC)

Short Code Number	Service Name	Operator
112	GSM Emergency	DiGi
100	Single Number Access	TELEKOM
101	Domestic International Assistance Service	TELEKOM
103	Directory Enquiry	TELEKOM
104	Telegram	TELEKOM
108	International Assisted Service	TELEKOM
991	Civil Defence Service	TELEKOM
992	Police Department	TELEKOM
993	Talian Hospital	TELEKOM
994	Fire Department	TELEKOM
996	Agensi Penguatkuasaan Maritime Malaysia - Perkhidmatan Kecemasan	TELEKOM
999	General Emergency Service	TELEKOM

Short Code Number	Service Name	Operator
--------------------------	---------------------	-----------------

Carrier Selection Code (CSC)

Short Code Number	Service Name	Operator
1818	IVR (Prepaid) - Recharge and balance query	CELCOM
1881	Customer Premier Service	CELCOM
1888	Celcom Prepaid Teleservice	CELCOM
182	Smart Code (EA Access)	MAXIS
181	Equal Access call screening	TELEKOM