

# 2Q 2023 | POSTAL & COURIER FACTS & FIGURES

Updated as of June 2023



## POSTAL INFRASTRUCTURE

1

INTERNATIONAL OFFICE  
OF EXCHANGE  
1Q 2023: 1

381

STAMP VENDOR  
1Q 2023: 381

8

SORTING OFFICE  
1Q 2023: 8

233

MINI POST OFFICE  
1Q 2023: 233

633

POST OFFICE  
1Q 2023: 635

224

POSTAL AGENT  
1Q 2023: 224

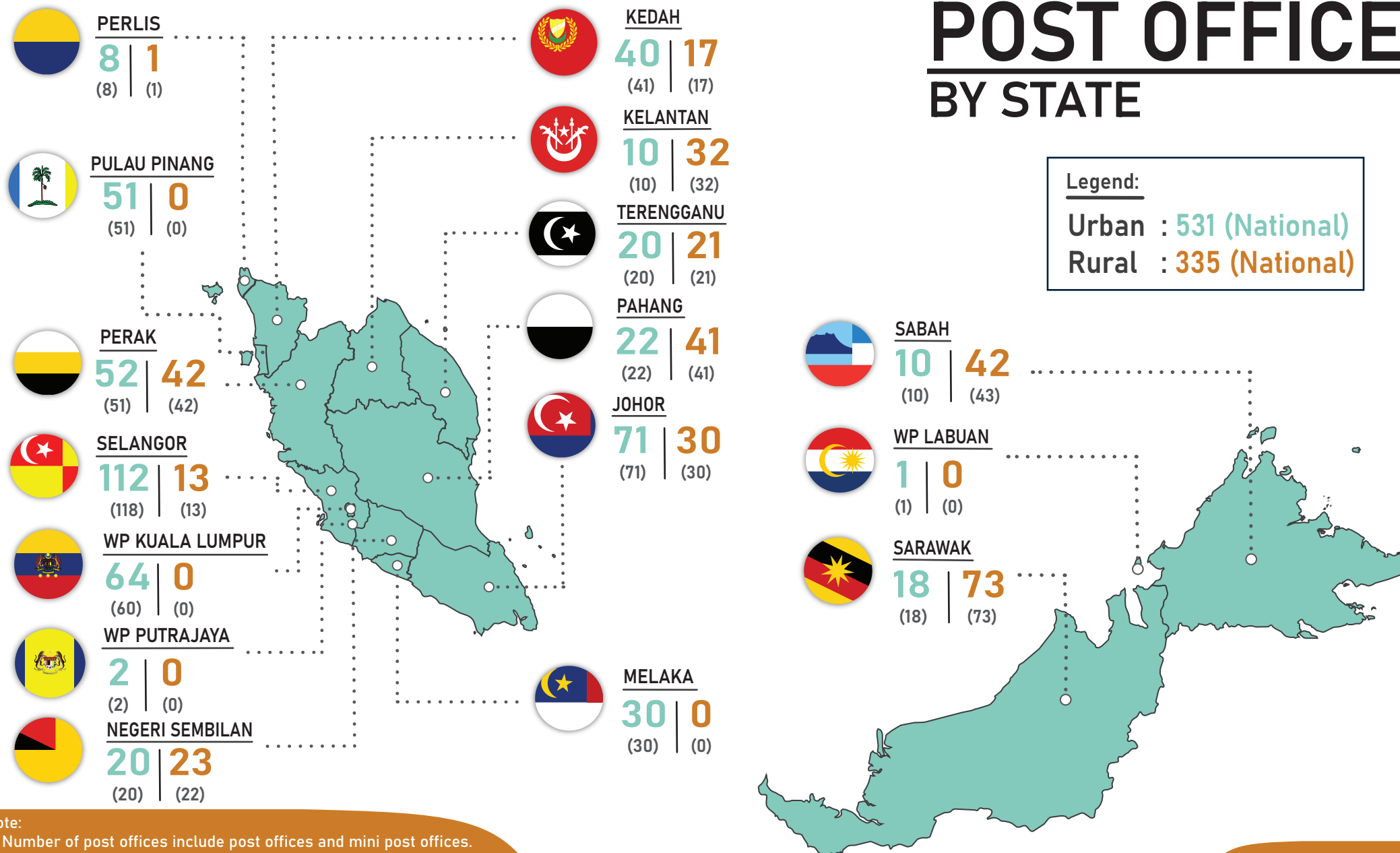
9

MOBILE POST OFFICE  
1Q 2023: 9

# 2Q 2023

## POSTAL & COURIER FACTS & FIGURES

Updated as of June 2023



Note:

1. Number of post offices include post offices and mini post offices.
2. Data in parentheses refer to 1Q 2023 data.

# 2Q 2023 |

## POSTAL & COURIER FACTS & FIGURES

Updated as of June 2023



# POSTAL EMPLOYMENT

**881** OTHERS\*  
1Q 2023: 856

**985** SORTING CREW  
1Q 2023: 1,407

**6,950** ADMINISTRATIVE  
1Q 2023: 7,008

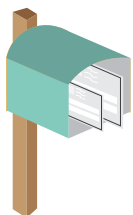
**140** CALL CENTER  
1Q 2023: 141

**7,285** PICKUP & DISPATCH  
1Q 2023: 7,439

Note:

\*Others include supervisor of postmen and *wakil posmen*.

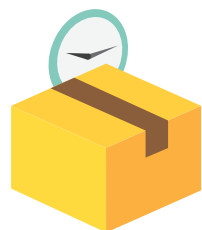
© 2023. All rights reserved.



## NUMBER OF LETTER POST ITEM ('000)

DOMESTIC  
**81,345.7**  
1Q 2023: 82,145.2

INTERNATIONAL  
**2,178.3**  
1Q 2023: 2,365.7



## NUMBER OF EXPRESS ITEM ('000)

DOMESTIC  
**0**  
1Q 2023: 0

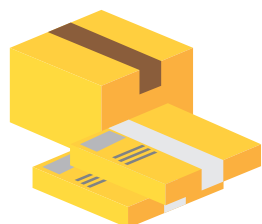
INTERNATIONAL  
**222.5**  
1Q 2023: 172.6



## NUMBER OF REGISTERED ITEM ('000)

DOMESTIC  
**5,025.4**  
1Q 2023: 4,596.8

INTERNATIONAL  
**282.0**  
1Q 2023: 99.4



## NUMBER OF ORDINARY PARCEL ('000)

DOMESTIC  
**33.6**  
1Q 2023: 41.0

INTERNATIONAL  
**35.2**  
1Q 2023: 38.7

# POSTAL TRAFFIC BY TYPE OF ITEM



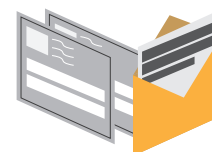
## NUMBER OF INSURED PARCEL ('000)

DOMESTIC  
**0.4**  
1Q 2023: 0.3



## NUMBER OF ADVERTISING ITEM ('000)

DOMESTIC  
**2,035.1**  
1Q 2023: 2,929.3



## NUMBER OF POST FREE ITEM ('000)

DOMESTIC  
**421.9**  
1Q 2023: 465.5



# 2Q 2023 |

## POSTAL & COURIER FACTS & FIGURES

Updated as of June 2023



### POSTAL VEHICLE

6 TRAILER  
1Q 2023: 6

323 LORRY / TRUCK  
1Q 2023: 327

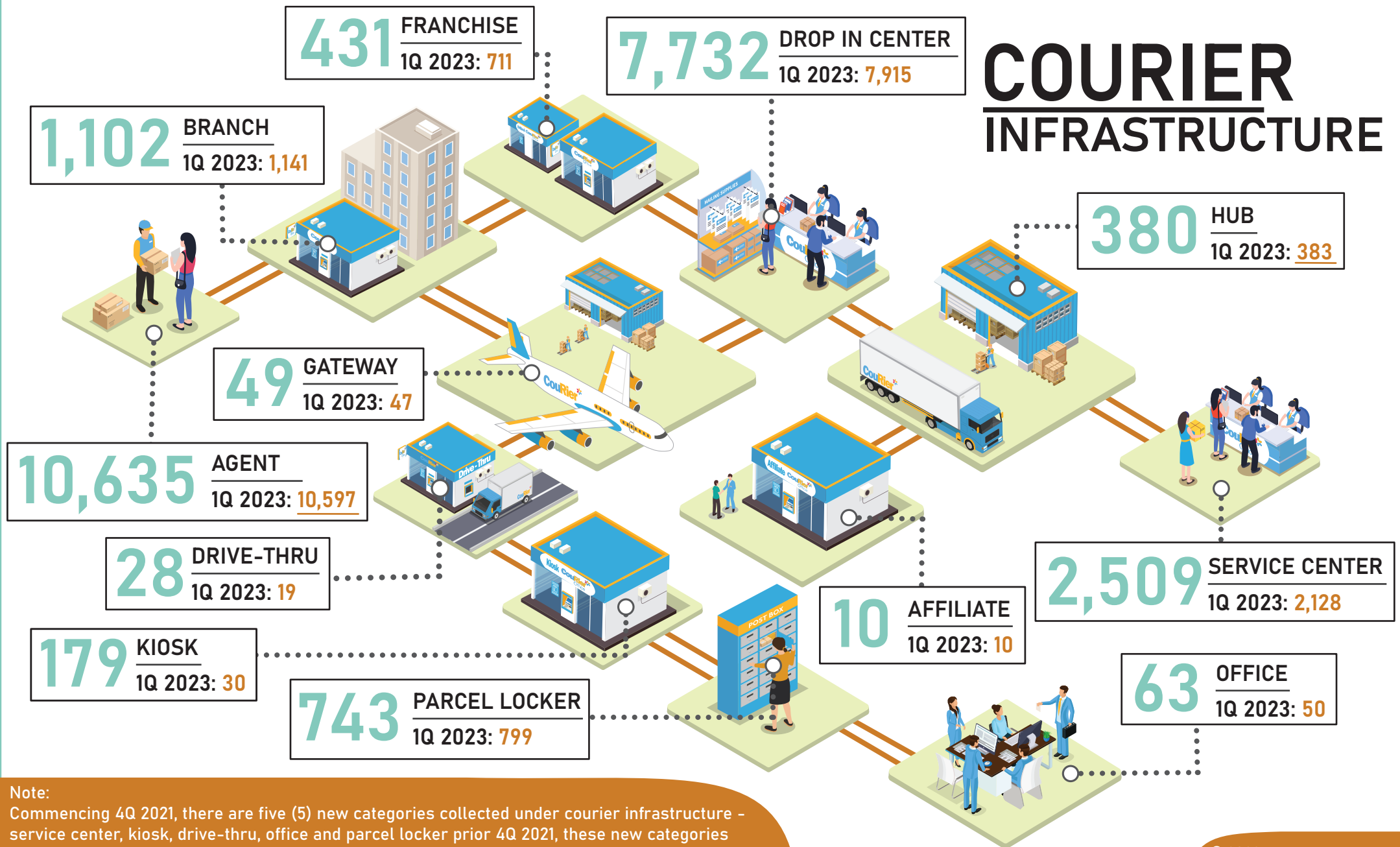
2,220 VAN  
1Q 2023: 2,299

5,127 MOTORCYCLE  
1Q 2023: 5,170

Note:  
Number of vehicles refer to vehicles owned by postal service provider and vehicles owned by outsource contractors/individual related to postal and courier activities.

# 2Q 2023 | POSTAL & COURIER FACTS & FIGURES

Updated as of June 2023



# 2Q 2023 |

## POSTAL & COURIER FACTS & FIGURES

Updated as of June 2023



### COURIER EMPLOYMENT

**12,404** SORTING CREW  
1Q 2023: **16,355**

**10,351** OTHERS\*  
1Q 2023: **10,542**

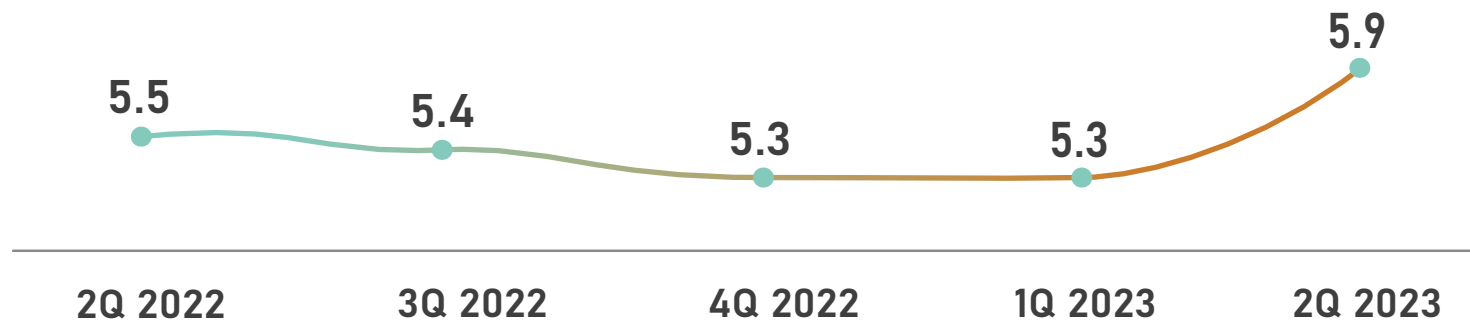
**13,006** ADMINISTRATIVE  
1Q 2023: **12,814**

**2,752** CALL CENTER  
1Q 2023: **2,834**

**54,289** PICKUP & DISPATCH  
1Q 2023: **119,256**

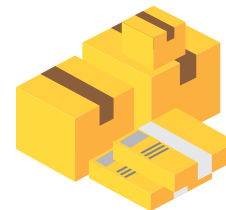
Note:

\*Others in courier employment include employees in sales, marketing, finance, internship and non-operational, etc.

Parcel Per CapitaCOURIER  
TRAFFICCourier Traffic by types of itemsNUMBER OF PACKAGES & PARCELS ('000)

DOMESTIC  
**177,622.0**  
1Q 2023: 157,141.5

INTERNATIONAL  
**3,528.7**  
1Q 2023: 3,215.6

NUMBER OF EXPRESS DOCUMENTS ('000)

DOMESTIC  
**12,086.5**  
1Q 2023: 12,753.1

INTERNATIONAL  
**400.5**  
1Q 2023: 597.0

OTHERS ('000)

DOMESTIC  
**1,742.5**  
1Q 2023: 1,994.3

INTERNATIONAL  
**99.2**  
1Q 2023: 31.2

## Note:

1. Others in courier traffic include non-priority mail, walk-in courier, prepaid, post express & etc.
2. Parcel per capita is calculated based on total courier volume divide by population as at particular quarter.

# 2Q 2023

## POSTAL & COURIER FACTS & FIGURES

Updated as of June 2023



**166** TRAILER  
1Q 2023: 166

**95** AIRCRAFT  
1Q 2023: 94

### COURIER VEHICLE

**4** BULK CARRIER VESSEL  
1Q 2023: 4

**8,679** LORRY / TRUCK  
1Q 2023: 7,547

**11,375** VAN  
1Q 2023: 11,820

**19,644** CAR  
1Q 2023: 30,044

**15,583** MOTORCYCLE  
1Q 2023: 73,750

Note:

Vehicle refer to vehicles owned by courier companies, outsource vehicle and staff personal vehicle for courier activities.

Note:

1. In 2023, statistics from courier services were collected from all active courier licensees who conducted courier activity.
2. For portal and courier traffic, the number of traffic for 2Q 2023 is from Apr - June, whereas the number of traffic for 1Q 2023 is from Jan - Mar.
3. Updated as at July 2023.
4. Revised figures are underlined.

For further inquiries, please contact Statistics and Data Intelligence Department at MCMC or email, [statistics@mcmc.gov.my](mailto:statistics@mcmc.gov.my)