

4Q 2022

POSTAL & COURIER FACTS & FIGURES

Updated as of March 2023



POSTAL INFRASTRUCTURE

1

INTERNATIONAL OFFICE
OF EXCHANGE
3Q 2022: 1

381

STAMP VENDOR
3Q 2022: 381

8

SORTING OFFICE
3Q 2022: 8

227

MINI POST OFFICE
3Q 2022: 189

638

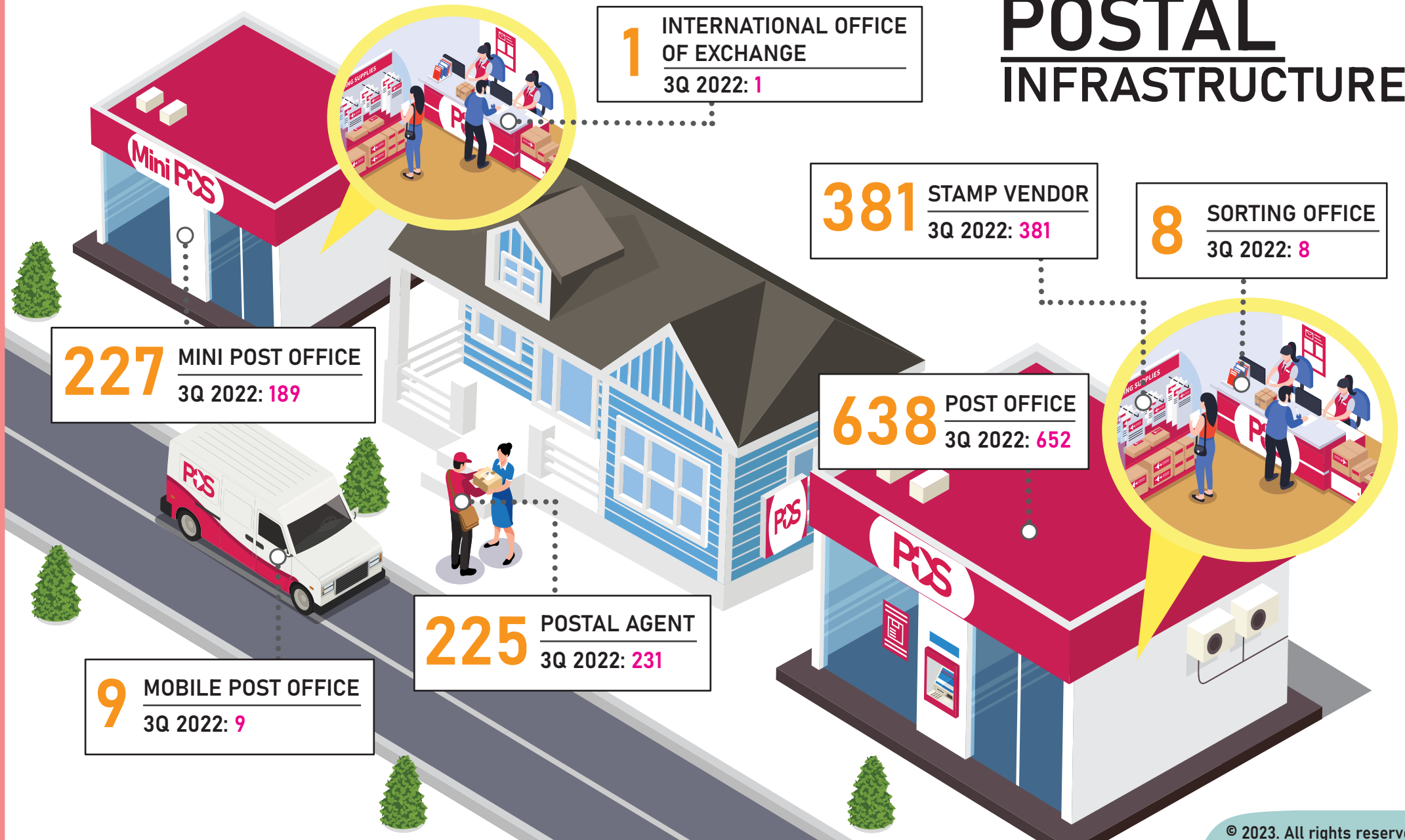
POST OFFICE
3Q 2022: 652

9

MOBILE POST OFFICE
3Q 2022: 9

225

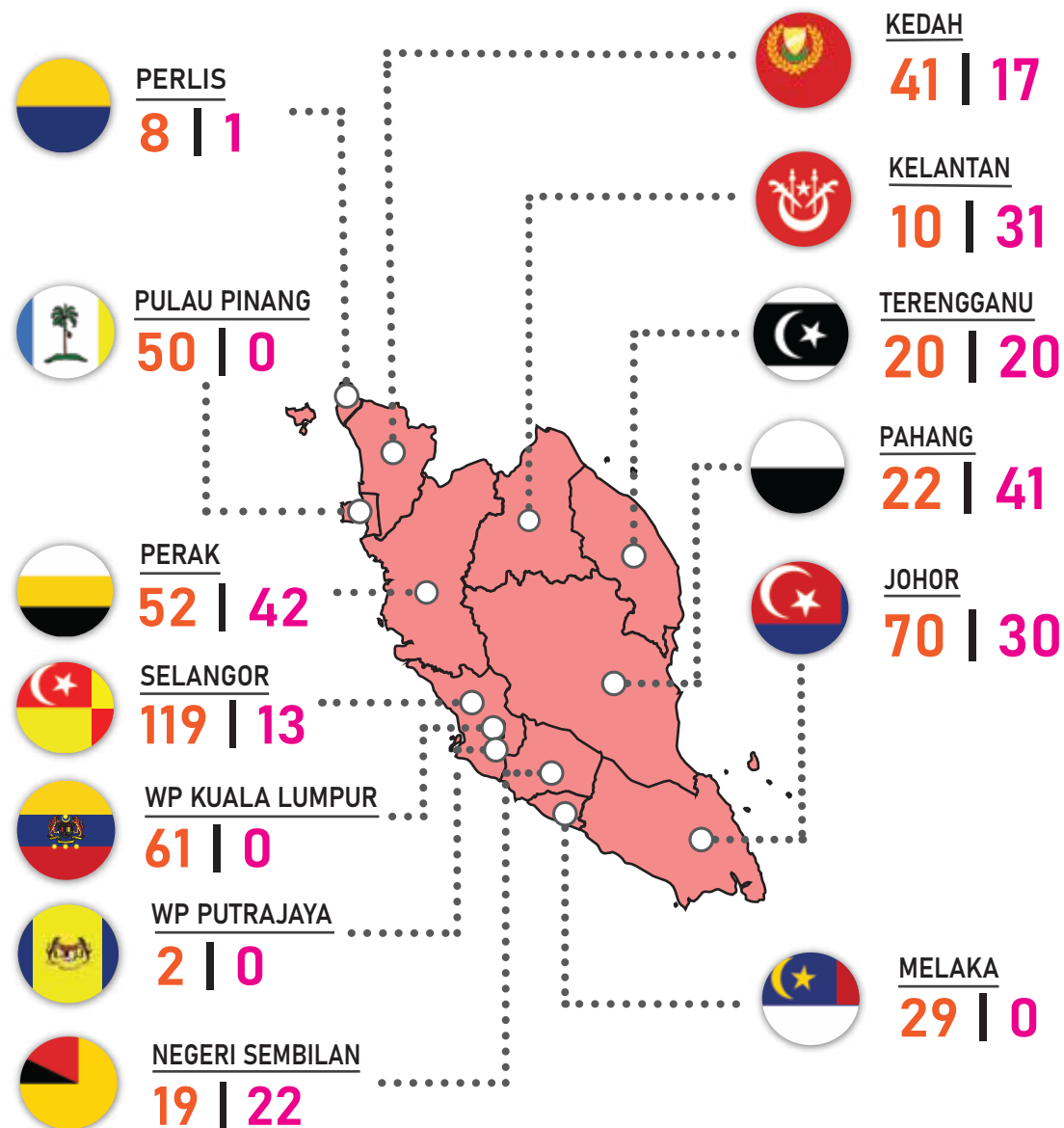
POSTAL AGENT
3Q 2022: 231



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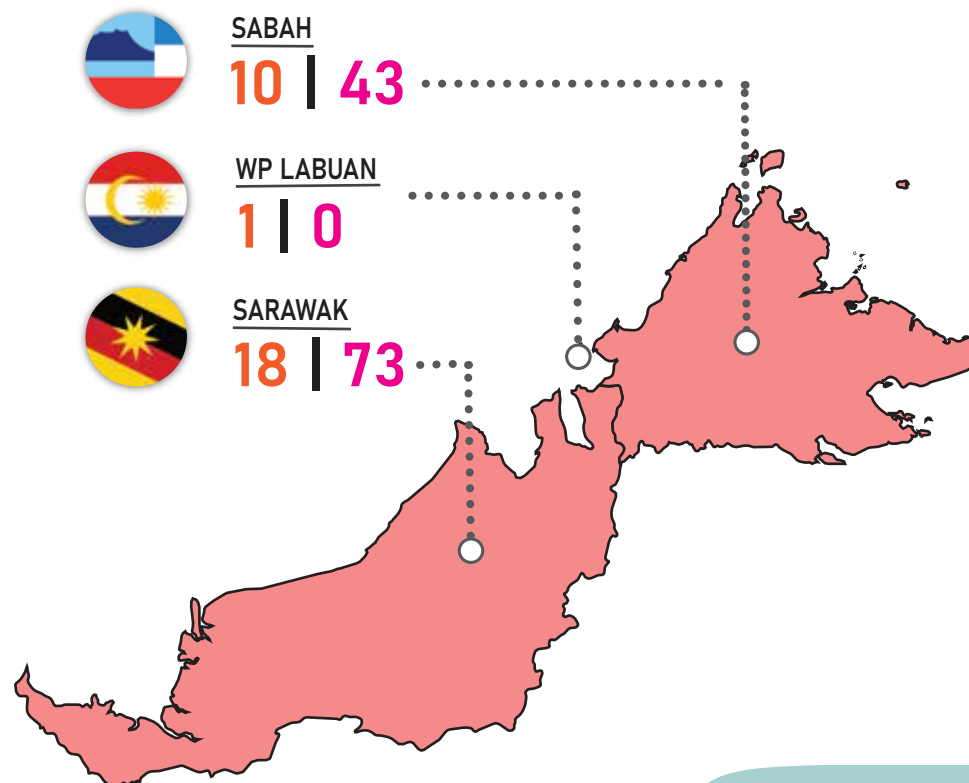


POST OFFICE BY STATE

Legend:

Urban : 532 (National)

Rural : 333 (National)



Note:
Number of post offices include post offices and mini post offices.

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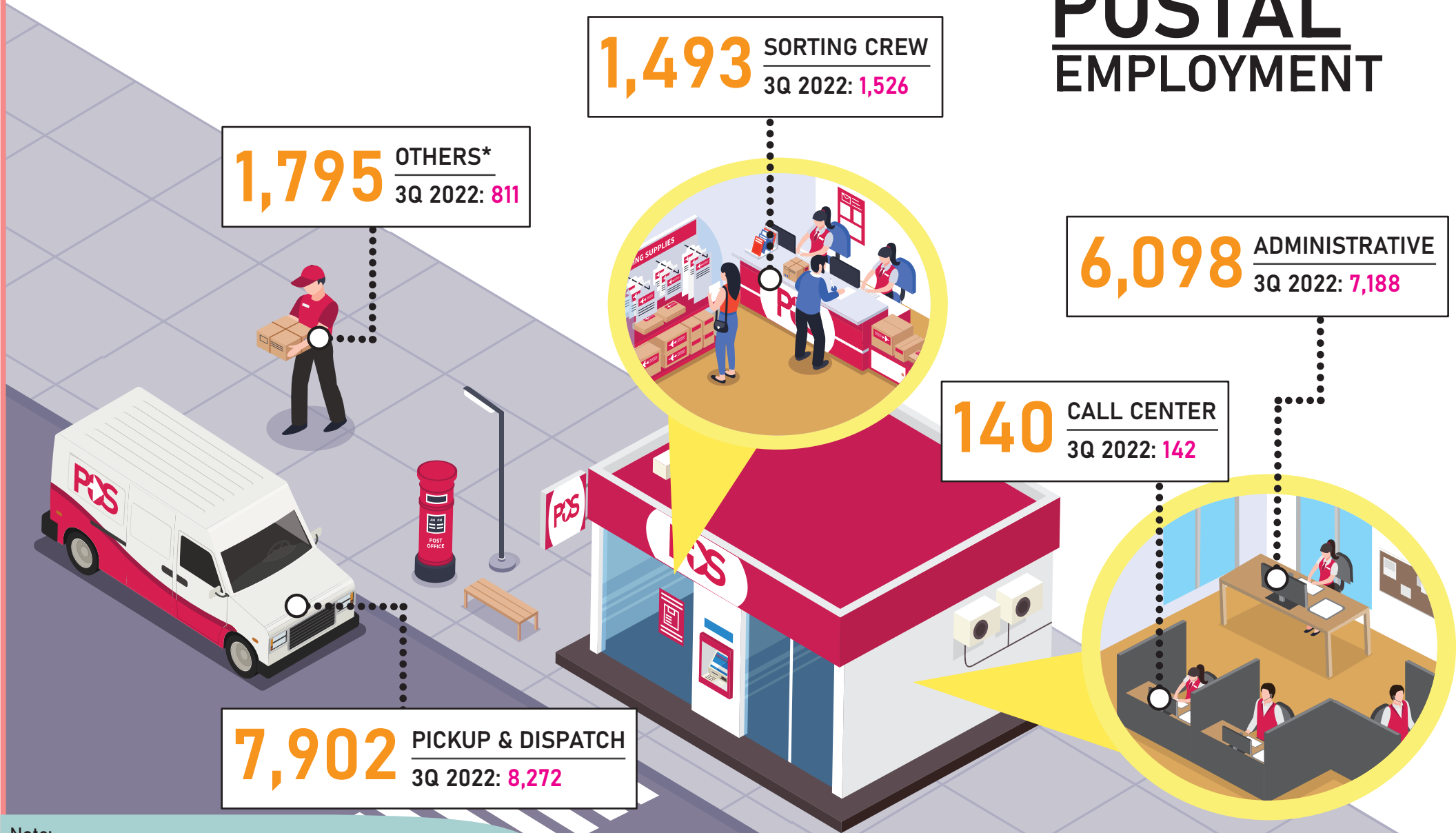
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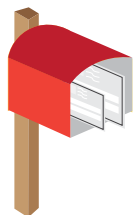


POSTAL EMPLOYMENT



Note:

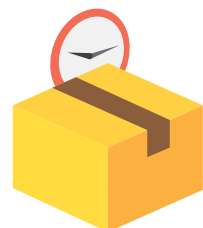
*Others include supervisor of postmen and *wakil posmen*.



NUMBER OF LETTER POST ITEM ('000)

DOMESTIC
84,823.2
3Q 2022: 90,360.8

INTERNATIONAL
2,777.8
3Q 2022: 2,520.3



NUMBER OF EXPRESS ITEM ('000)

DOMESTIC
2
3Q 2022: 49

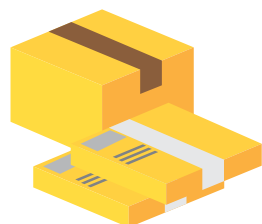
INTERNATIONAL
164.8
3Q 2022: 207.4



NUMBER OF REGISTERED ITEM ('000)

DOMESTIC
4,910.6
3Q 2022: 5,015.9

INTERNATIONAL
289.1
3Q 2022: 293.5



NUMBER OF ORDINARY PARCEL ('000)

DOMESTIC
35.5
3Q 2022: 38.9

INTERNATIONAL
39.8
3Q 2022: 41.8

POSTAL TRAFFIC BY TYPE OF ITEM



NUMBER OF INSURED PARCEL ('000)

DOMESTIC
0.4
3Q 2022: 0.3



NUMBER OF ADVERTISING ITEM ('000)

DOMESTIC
922.2
3Q 2022: 240.6



NUMBER OF POST FREE ITEM ('000)

DOMESTIC
592.4
3Q 2022: 405.7

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POSTAL VEHICLE

6 TRAILER
3Q 2022: **6**

318 LORRY / TRUCK
3Q 2022: **318**

2,845 VAN
3Q 2022: **3,136**

5,457 MOTORCYCLE
3Q 2022: **5,885**

Note:
Number of vehicles refer to vehicles owned by postal service provider and vehicles owned by outsource contractors/individual related to postal and courier activities.

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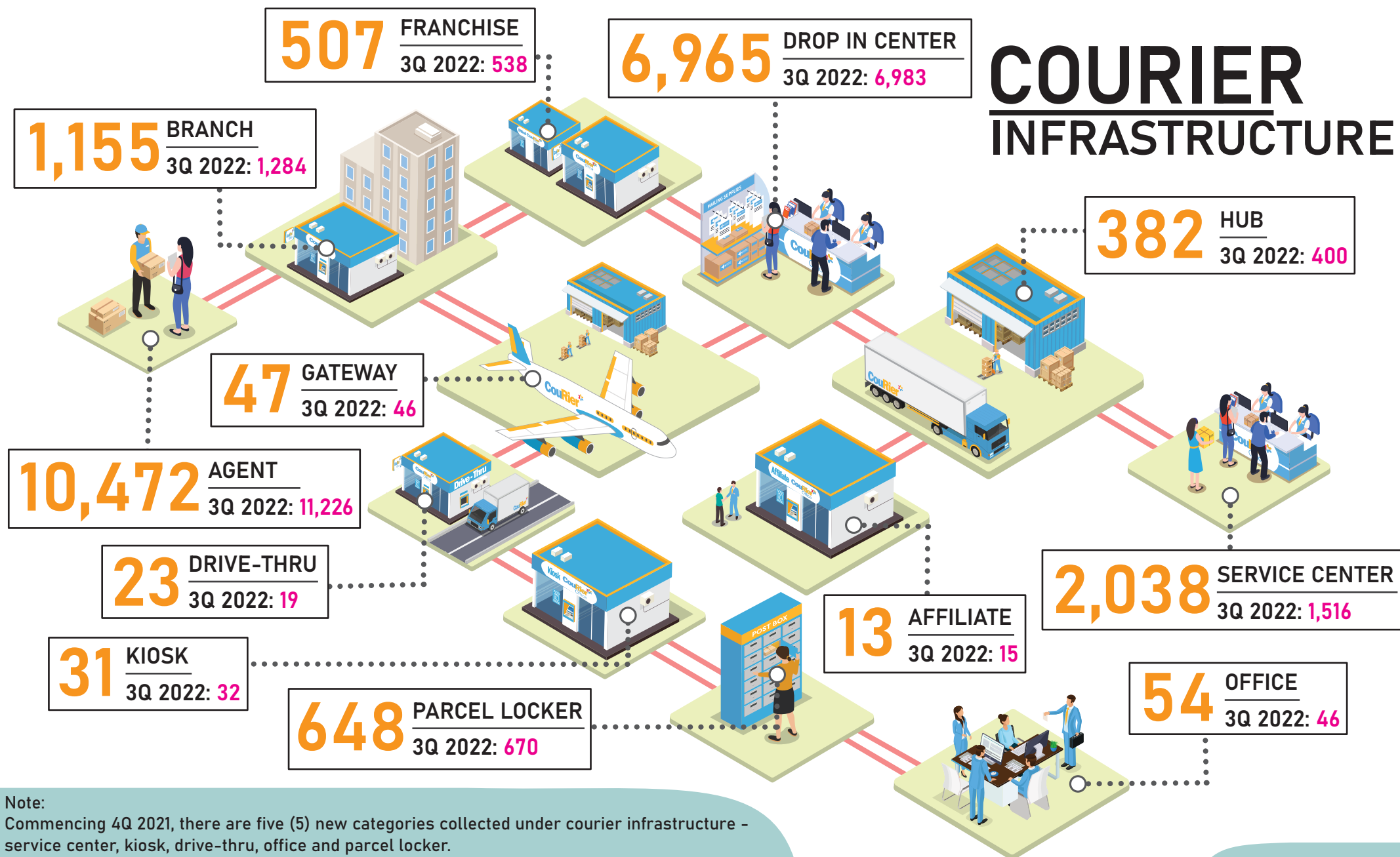
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COURIER INFRASTRUCTURE



Note:
Commencing 4Q 2021, there are five (5) new categories collected under courier infrastructure - service center, kiosk, drive-thru, office and parcel locker.
Prior 4Q 2021, these new categories were collected under others.

4Q 2022

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COURIER EMPLOYMENT

13,486 SORTING CREW
3Q 2022: **10,718**

11,024 OTHERS*
3Q 2022: **10,767**

11,741 ADMINISTRATIVE
3Q 2022: **13,320**

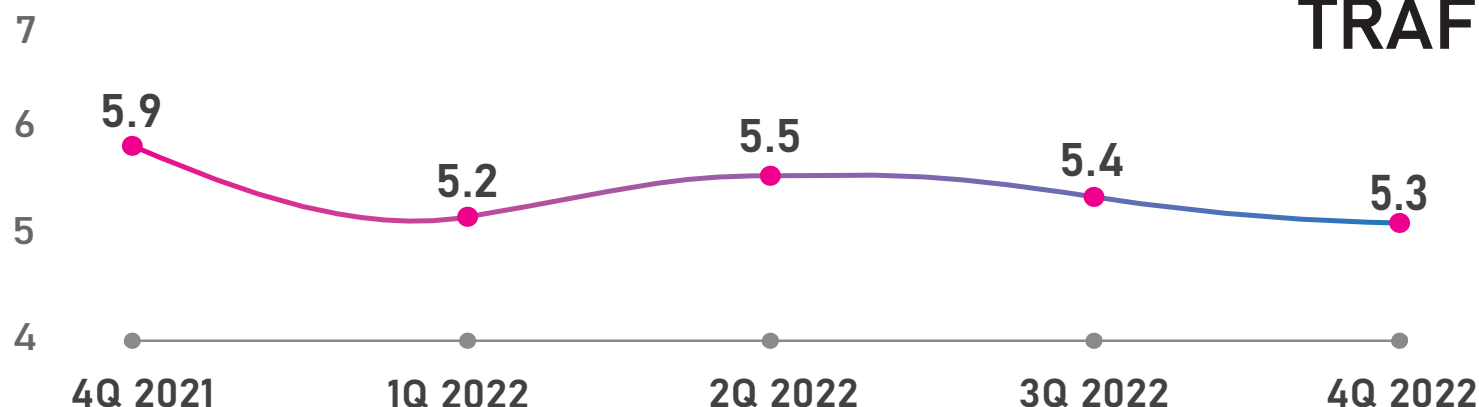
2,942 CALL CENTER
3Q 2022: **3,104**

109,232 PICKUP & DISPATCH
3Q 2022: **119,663**

Note:

*Others in courier employment include employees in sales, marketing, finance, internship and non-operational, etc.

Parcel Per Capita



COURIER TRAFFIC

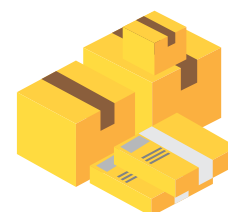
Courier Traffic by types of items



NUMBER OF PACKAGES & PARCELS ('000)

DOMESTIC
156,421.0
3Q 2022: 155,475.5

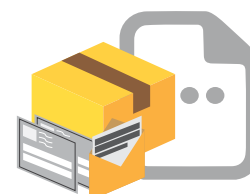
INTERNATIONAL
3,931.7
3Q 2022: 3,533.4



NUMBER OF EXPRESS DOCUMENTS ('000)

DOMESTIC
12,808.3
3Q 2022: 15,189.6

INTERNATIONAL
460.1
3Q 2022: 372.1



OTHERS ('000)

DOMESTIC
2,250.5
3Q 2022: 2,660.5

INTERNATIONAL
55.2
3Q 2022: 30.4

Note:

1. Others in courier traffic include non-priority mail, walk-in courier, prepaid, post express & etc.
2. Parcel per capita is calculated based on total courier volume divide by population as at particular quarter.

4Q 2022

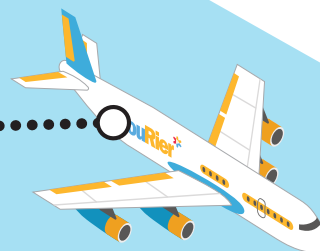
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172 TRAILER
3Q 2022: 171

32 AIRCRAFT
3Q 2022: 34



COURIER VEHICLE

4 BULK CARRIER VESSEL
3Q 2022: 6



7,904 LORRY / TRUCK
3Q 2022: 8,231



8,515 VAN
3Q 2022: 9,295



27,250 CAR
3Q 2022: 29,353



70,250 MOTORCYCLE
3Q 2022: 73,981



Note:

Vehicle refer to vehicles owned by courier companies, outsource vehicle and staff personal vehicle for courier activities.

Note:

1. In 2022, statistics from courier services were collected from all active courier licensees who conducted courier activity.
2. For portal and courier traffic, the number of traffic for 4Q 2022 is from Oct - Dec, whereas the number of traffic for 3Q 2022 is from July - Sept.
3. Published as at March 2023.
4. Revised figures are underlined.