



List of Cases Investigated in 2010 (January – December 2010)

No.	Cases	Law	No. of Cases
1	SENDING OFFENSIVE, OBSCENE, INDECENT, MENACING OR FALSE SHORT MESSAGING SERVICES(SMS)	SECTION 233 (1) (A) CMA	289
2	SENDING OFFENSIVE, OBSCENE, INDECENT, MENACING EMAILS/WEBSITES OR BLOGS	SECTION 211/233 (1) (A) CMA	133
3	MAKING CRANK CALLS TO 999 EMERGENCY NUMBER	SECTION 233 (1) (B) CMA	0
4	BREACH OF LICENCE CONDITION	SECTION 242 CMA	28
5	PROVIDING APPLICATION SERVICES WITHOUT LICENCE	SECTION 126 CMA	4
6	FAILURE TO DEAL REASONABLY WITH CONSUMER COMPLAINT	SECTION 188 CMA	4
7	POSSESSION OF NON STANDARD EQUIPMENTS	SECTION 239 CMA	44
8	DAMAGE TO NETWORK FACILITIES	SECTION 235 CMA	0
9	USE APPARATUS WITHOUT APPARATUS ASSIGNMENT	REG 20, C&M (SPECTRUM) REGULATION	0
10	PROVIDING COURIER SERVICES WITHOUT LICENCE AND OTHER OFFENCE UNDER PSA 1991	SECTION 25 PSA	5
11	FAILURE TO COMPLY WITH THE APPROVED UNIVERSAL SERVICE PLAN	REG 11, C&M (USP) REGULATION	0
12	FAILURE TO SUBMIT AUDITED ACCOUNT & RETURN OF NET REVENUE	REG 29 & 33, C&M (USP) REGULATION	64
13	PROHIBITION ON USING SPECTRUM WITHOUT ASSIGNMENT	SECTION 157 CMA	7
14	FRAUDULENT USE OF NETWORK FACILITIES, NETWORK SERVICES	SECTION 232 CMA	2

15	A CONTENT APPLICATION SERVICE PROVIDER SHALL NOT PROVIDE ANY SERVICE EXCEPT IN ACCORDANCE WITH THE CONDITIONS OF THE LICENCE GRANTED	SECTION 206(3) CMA	2
	TOTAL CASES INVESTIGATED FOR 2010		582