



List of Cases Investigated in 2011 (January – December 2011)

No.	Cases	Law/Offence	No. of Cases
1	SENDING OFFENSIVE, OBSCENE, INDECENT, MENACING OR FALSE SHORT MESSAGING SERVICES(SMS)	SECTION 233 (1) (A) CMA	51
2	SENDING OFFENSIVE, OBSCENE, INDECENT, MENACING EMAILS/WEBSITES OR BLOGS	SECTION 211 CMA	4
3	BREACH OF LICENCE CONDITION	SECTION 242 CMA	32
4	PROVIDING APPLICATION SERVICES WITHOUT LICENCE	SECTION 126 CMA	1
5	FAILURE TO DEAL REASONABLY WITH CONSUMER COMPLAINT	SECTION 188 CMA	1
6	POSSESSION OF NON STANDARD EQUIPMENTS	SECTION 239 CMA	38
7	FAILURE TO COMPLY WITH THE APPROVED UNIVERSAL SERVICE PLAN	REG 11, C&M (USP) REGULATION	12
8	FAILURE TO SUBMIT AUDITED ACCOUNT & RETURN OF NET REVENUE	REG 29 & 33A C&M (USP)	11
9	FAILURE TO COMPLY TO MANDATORY STANDARD	SECTION 105(3) CMA	1
	TOTAL CASES INVESTIGATED FOR 2011		151