



List of Cases Investigated in 2009 (Until 31 December 2009)

No.	Cases	Law	No. of Cases
1	SENDING OFFENSIVE, OBSCENE, INDECENT, MENACING OR FALSE SHORT MESSAGING SERVICES(SMS)	SECTION 233 (1) (A) CMA	66
2	SENDING OFFENSIVE, OBSCENE, INDECENT, MENACING EMAILS/WEBSITES OR BLOGS	SECTION 211/233 (1) (A) CMA	82
3	MAKING CRANK CALLS TO 999 EMERGENCY NUMBER	SECTION 233 (1) (B) CMA	50
4	BREACH OF LICENCE CONDITION	SECTION 242 CMA	24
5	PROVIDING APPLICATION SERVICES WITHOUT LICENCE	SECTION 126 CMA	57
6	FAILURE TO DEAL REASONABLY WITH CONSUMER COMPLAINT	SECTION 188 CMA	8
7	POSSESSION OF NON STANDARD EQUIPMENTS	SECTION 239 CMA	36
8	DAMAGE TO NETWORK FACILITIES	SECTION 235 CMA	1
9	USE APPARATUS WITHOUT APPARATUS ASSIGNMENT	REG 20, C&M (SPECTRUM) REGULATION	13
10	PROVIDING COURIER SERVICES WITHOUT LICENCE	SECTION 25 PSA	4
11	FAILURE TO COMPLY WITH THE APPROVED UNIVERSAL SERVICE PLAN	REG 11, C&M (USP) REGULATION	1
12	FAILURE TO SUBMIT AUDITED ACCOUNT & RETURN OF NET REVENUE	REG 29 & 33, C&M (USP) REGULATION	10
	TOTAL CASES INVESTIGATED		352