



منثري فنراغن كومونيكاسي دان كبودايان مليسيا

MENTERI PENERANGAN KOMUNIKASI DAN KEBUDAYAAN MALAYSIA  
MINISTER OF INFORMATION COMMUNICATIONS AND CULTURE MALAYSIA

## COMMUNICATIONS AND MULTIMEDIA ACT 1998

### MINISTERIAL DIRECTION ON REQUIRED APPLICATIONS SERVICES

#### DIRECTION No. 6 OF 2010

IN exercise of the powers conferred by section 7, 8 and 193 of the Communications and Multimedia Act 1998 [Act 588], the Minister hereby directs the Commission as follows:

#### Citation and Commencement

1. This direction may be cited as the Ministerial Direction No. 6 of 2010.
2. This direction shall come into operation on the date of its registration.

#### Interpretation

3. Any term used in this direction shall, unless the context otherwise requires, have the same meaning as in the Act or the Regulations made under it.
4. MERS 999 System means the end to end system which involves receiving emergency calls from the public by the Response Centre and dispatching the said emergency calls together with relevant data in relation to the emergency to the Dispatch Centres for immediate response and action.
5. The provision of emergency services for end users to contact the police, ambulance, fire services and civil defence as provided for under the Ministerial Determination on the List of Required Applications Services, Determination No. 1 of

2004 shall be implemented by ensuring that all calls made by end users to contact the police, ambulance, fire services and civil defence are routed to the MERS 999 Systems.

### **Revocation**

6. The Ministerial Direction on Required Applications Services No. 2 of 2005 is revoked.

Made *24 January* 2010  
[KPKK.SKOM.KM(S)600-1/2 (11)]



**DATO' SERI UTAMA DR. RAIS BIN YATIM**  
**Minister of Information Communications and Culture**