



Suruhanjaya Komunikasi dan Multimedia Malaysia
Malaysian Communications and Multimedia Commission

NOTIFICATION

The Malaysian Communications and Multimedia Commission (MCMC) regulates the converging communications and multimedia industry. Pursuant to the Communications and Multimedia Act (1998), one of the roles of the MCMC is to implement and promote the Government's national policy objectives for the communications and multimedia sector.

The mobile telephone industry's continued high growth in subscription has put pressure on the current allocation and availability of numbers to the service providers. The MCMC has consulted with industry to address the issue and as one of the measures to relieve the number shortage, the MCMC wishes to announce that **a new mobile prefix "011"** has been opened to be shared by the mobile telephone operators.

NEW "011" PREFIX WITH EIGHT-DIGIT TELEPHONE NUMBER

Notice is hereby given that a new mobile prefix has been assigned to be shared by the public cellular service providers. This prefix is the first three numbers followed by the eight-digit telephone number. The decision to open a **new shared prefix "011"** is one of the measures to accommodate the public cellular service providers' additional requirement for numbers.

Distribution of the New "011" Prefix with 8-Digit Telephone Numbers

Public Cellular Service Providers	Prefix	8-Digit Tel. Number
Packet One Networks (Malaysia) Sdn Bhd	011	10 00 00 00 – 10 49 99 99
REDtone Marketing Sdn Bhd	011	10 50 00 00 – 10 99 99 99
U Mobile Sdn Bhd	011	11 00 00 00 – 11 49 99 99
Maxis Mobile Services Sdn Bhd	011	12 00 00 00 – 12 49 99 99
XOX Com Sdn Bhd	011	13 00 0000 – 13 49 99 99
Baraka Telecom Sdn Bhd	011	13 50 0 000 – 13 99 99 99
Tune Talk Sdn Bhd	011	15 00 00 00 – 15 49 99 99
DiGi Telecommunications Sdn Bhd	011	16 00 00 00 – 16 49 99 99
YTL Communications Sdn Bhd	011	17 00 00 00 – 17 49 99 99

Telekom Malaysia Berhad	011	18 00 0000 – 18 49 99 99
Celcom Axiata Berhad	011	19 00 00 00 – 19 49 99 99

Please note that this additional allocation is **not a replacement** to the existing prefixes for public cellular numbers that are currently in use, these are; 010, 012, 013, 014, 016, 017, 018 and 019. The accompanying seven digit subscriber numbers used with these prefixes will continue to be used.

This "011" prefix is intended to be shared by all the existing service providers to provide additional new mobile numbers to be shared by the operators under one common dialing prefix. The use of this new prefix "011" is **effective on 15 December 2010**.

Notice is also given to all telecommunications providers (fixed and mobile), content providers, PABX/PBX systems administrators, banking systems administrators and other stakeholders to make ready and prepare their systems in line with the use of these numbers. This is in order to prevent any disruptions to services once the new "011" prefixes and accompanying eight digit telephone numbers are implemented.

For further information about this notice, please contact:

Numbering Planning Department
Resource Assignment & Management Division,
Malaysian Communications and Multimedia Commission,
Off Persiaran Multimedia,
63000 Cyberjaya
Selangor

Tel: +60 3 86 88 80 00

Fax: +60 3 86 88 10 01

Email: np@cmc.gov.my