TENDER CLARIFICATIONS: TENDER FOR THE DESIGN, PLAN AND EXECUTION OF THE QUALITY OF SERVICE ASSESSMENT ON THE PUBLIC SWITCH TELEPHONE NETWORK (PSTN) SERVICES

Q1. Section 6.1.2b: Test calls simultaneously conducted between all service providers;

As I can see that there are many sites involved. Each of the 4 service providers has a few sites. Does it mean that we need to test ALL sites concurrently?

The concurrent test will be on the terminating point (few sites with same and different service providers).

For e.g. Test call originating from Site A.

The terminating call will be concurrent on the service provider location and the different service providers) (6-8 concurrent terminating sites). The tenderer can schedule the originating call anytime within the assessment period.

Q2. It is not mentioned in the RFP the type of telephony interface at the different sites. We need to know the interface types at EVERY site to determine the hardware required to place and receive calls in order to measure the QOS. Please provide details of the interface types.

It should be the normal analog phone line connected to the test equipment.

Q3. I would like the softcopy of the tender documents so that our response may be sent according to the exact format without any modifications.

Kindly be informed that it is our policy to not give out soft copies of tender document.