



Suruhanjaya Komunikasi dan Multimedia Malaysia
Malaysian Communications and Multimedia Commission

COMMUNICATIONS AND MULTIMEDIA ACT 1998

COMMISSION DIRECTION TO TT DOTCOM SDN BHD TO COMPLY WITH THE GUIDELINES TO THE COMMISSION DETERMINATION ON MANDATORY STANDARDS FOR QUALITY OF SERVICE (WIRED BROADBAND ACCESS SERVICE), DETERMINATION NO. 1 OF 2021

Direction No. 209 of 2023

In exercise of the powers conferred by section 51 of the Communications and Multimedia Act 1998 [Act 588] ("**Act**") and section 105 of the Act, the Commission issues the following direction:

Citation and Commencement

4. This direction may be cited as the **Commission Direction to TT dotCom Sdn Bhd to Comply with the Guidelines to the Commission Determination on Mandatory Standards for Quality of Service (Wired Broadband Access Service), Determination No.1 of 2021, Direction No. 209 of 2023.**

5. This Direction shall come into operation on the date of its registration.

Interpretation

6. Any term used in this Direction shall, unless the context otherwise requires, have the same meaning as in the Act or the Spectrum Regulations made under it.

Direction under Section 51 of the Act

4. Pursuant to section 51 of the Act, the Commission hereby directs TT dotCom Sdn Bhd (Company Registration No.: (197901008085) (52371-A) ("**TIME**") to comply with Testing Procedure specified in the Guidelines to the Commission Determination on the Mandatory Standards for Quality of Service (Wired Broadband Access Service), [**Determination No. 1 of 2021**"].

5. In this respect, TIME shall resolve the same within 30 days from date of this Direction, at its own expense.

6. TIME is further directed to ensure continuous compliance with the Determination No. 1 of 2021.

Modification, variation or revocation

7. The Commission may modify, vary or revoke this Direction.

Made on *10* May 2023



TAN SRI MOHAMAD SALIM FATEH DIN
Chairman
Malaysian Communications and Multimedia
Commission