Media Statement

NEW REGULATORY FRAMEWORK FOR A SAFER INTERNET FOR CHILDREN AND FAMILIES

CYBERJAYA, 27 July 2024 – The Malaysian Communications and Multimedia Commission (MCMC) announces that a **new regulatory framework will be introduced on 1 August 2024 and with enforcement effective 1 January 2025**.

This is in line with the Malaysian Cabinet's decision that social media services and Internet messaging services must comply with Malaysian laws, **to combat the rise in cybercrime offences including scams and online fraud, cyberbullying, and sexual crimes against children**.

Under this new framework, all social media services and Internet messaging services with at least eight million registered users in Malaysia must apply for a Class License for Application Service Providers under the Communications and Multimedia Act 1998 (Act 588).

Failure to obtain a license after the effective date would be an offence, and appropriate legal action can be taken under Act 588.

Previously, these services were exempted from licensing requirements based on the Communications and Multimedia (Licensing) (Exemption) Order 2000.

This new regulatory framework only applies to services that meet the licensing eligibility criteria and does not involve its users.

This measure will create a safer online ecosystem and a better user experience, especially for children and families.

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