



MEDIA STATEMENT

MCMC STATE OFFICES FACILITATE SERVICE PROVIDERS FOR SWIFT TELECOMMUNICATION RESTORATION IN FOUR FLOOD-HIT STATES

CYBERJAYA, 27 DECEMBER 2023 – The Malaysian Communications and Multimedia Commission (MCMC) sympathises with the flood victims in Kelantan, Pahang, Selangor, and Terengganu.

In these trying circumstances, MCMC recognises the indispensable role of telecommunications in enabling affected individuals to connect with their families.

As of 10 am today, there have been 110 transmission stations affected. 24 of these stations have been resolved and are now operational. The four state offices of MCMC are actively working on solutions for the remaining 86 stations that are still non-operational. They are collaborating closely with service providers to address these issues promptly.

For assistance with network issues in the affected states, individuals can reach out to the following MCMC contacts:

NO	OFFICER NAME	STATE OFFICE	TELEPHONE NUMBER	EMAIL ADDRESS (@mcmc.gov.my)
1.	En. Yuzani Mohamad Yusoff	Kelantan	09-7454828	yuzani.yusoff
2.	En. Mohd Razlan Rani	Pahang	09- 5154825	mohd.razlan
3.	En. Muhammad Jaflus Baharudin	Selangor	03-86887403	muhammad.jaflus
4.	En. Ahmad Baihaqi Zinbahar	Terengganu	09-6288029	baihaqi.zinbahar

MCMC is also gearing up for potential floods in other states. The public is also urged not to propagate fake news or exploit the deteriorating conditions in the affected areas. Verified sources should be relied upon for sharing information. Let's unite as Malaysians to overcome these adversities together.

CORPORATE COMMUNICATIONS MCMC

Suruhanjaya Komunikasi dan Multimedia Malaysia | Malaysian Communications and Multimedia Commission
MCMC Tower 1, Jalan Impact, Cyber 6, 63000 Cyberjaya, Selangor MALAYSIA
T: + 60 3 86 88 80 00 | F: + 60 3 86 88 10 00 | E: scd@mcmc.gov.my | W: www.mcmc.gov.my



Suruhanjaya Komunikasi
Dan Multimedia Malaysia



MCMC_RASMI



SKMM_MCMC



MCMCTV