

INVITATION TO REGISTER INTEREST AND SUBMIT A DRAFT UNIVERSAL SERVICE PLAN AS A UNIVERSAL SERVICE PROVIDER UNDER THE COMMUNICATIONS AND MULTIMEDIA (UNIVERSAL SERVICE PROVISION) REGULATIONS 2002 FOR THE PROVISIONING OF COLLECTIVE INTERNET ACCESS SERVICE AT THE PUSAT EKONOMI DIGITAL KELUARGA MALAYSIA (PEDI) UNDER THE UNIVERSAL SERVICE PROVISION INITIATIVE

(MCMC/IPMD/UID(1)/PEDI_2022/TC/03/2022(03))

Clarification For Registration of Interest (RoI)

No.	Questions	Answers
1.	CEO Digital Signature for Registration of Interest (ROI) Form – is this acceptable by MCMC?	It is advisable for the interested licensee to sign the ROI as per a normal signature. However, MCMC still accepts digital signatures provided that it has a time and date stamp issued by a certified authority under the Digital Signature Act 1997. Please refer to this link for further information: https://www.mcmc.gov.my/en/sectors/digital-signature/list-of-licensees .
2.	In view of CEO absence can the authorize delegation sign the ROI (Registration of Interest) form on behalf of the CEO?	Yes, it is acceptable. Please provide a copy of the authorization letter or the delegation of power from your CEO to the company’s representative to the Commission together with the ROI.
3.	Submission in ROI is for all CLUSTERS however after preliminary assessment we decided to submit Draft USP Plan only a few CLUSTERS will this acceptable by MCMC?	No, it is not acceptable. Please refer to subparagraphs 4.6 and 4.7 of the RFP, which explained this matter. The interested licensee is advised to study the identified locations as stipulated in the RFP, and only register for the cluster(s) which you will participate. Pursuant to sub-regulation 6(1) of the USP Regulations 2002, those who have registered their interest will be legally obliged to submit draft plans for the chosen universal service targets.

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4.	Can the tenderer just participate for Internet access services.	No, the interested licensee must fully understand the requirements, the scope of work, and the facilities and services to be provided as specified in the RFP. Please refer to Section II: Description of Scope of Work and Appendix 2 in the RFP for your understanding.
5.	If we bid for all 12 clusters and are awarded for example 3 clusters, will all of the clusters be awarded together in one Notification of Approval, or 3 individual Notifications of Approval, one for each cluster?	The Commission will advise the issuance of the Notification of Approval to the successful licensee(s) only at a later stage. At this stage, the interested licensee is advised to focus on what needs to be done for the submission of draft plan to the Commission.
6.	There is requirement under "CAPEX" Final Claim, where "The submission of the final claim(s) shall also be accompanied by a declaration of an external licensed auditor appointed by the Designated Universal Service Provider to certify that the Work has been delivered and that all claims made have been verified to be accurate and true." Can the same auditor appointed for this "CAPEX" verification, conduct "OPEX" claims verification and/or self-declaration verification? This would mean that the same auditor will execute both technical and financial audits.	No issue for the designated universal service provider to appoint the same auditor for this matter.

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7.	<p>Interim solution shall be utilized for a max of 6 months from project commencement date prior to deployment of permanent backhaul solution i.e Fiber.</p> <p>a. Can the interim solution be extended for another 6 months due to the possibility of delay in getting the permit or local authority approval to deploy fiber?</p> <p>b. When is the project commencement start date? Does it start from the date of tenancy agreement signing with the premise owner?</p>	<p>a. The Commission would prefer for the designated universal service provider (DUSP) to deploy the permanent backhaul solution i.e. fibre from the project commencement. In this case, the interested licensee may propose to the Commission if it requires more time to deploy the said permanent solution. As this matter relates to the project implementation period, please note that a proposal for a longer implementation period is subject to the Commission’s assessment, review, and final approval. The DUSP is advised to properly plan its resources and network infrastructure so that the new PEDI can be established within the 5 months implementation period as specified in the RFP.</p> <p>b. The date of project commencement will be finalised and specified in the Notification of Approval issued to the designated universal service provider.</p>

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8.	Customization to incorporate an open layout with the Installation of a collapsible wall to facilitate the separation of space to conduct training and allow surfing concurrently, is this mandatory? Is there a sample size layout of photo that can be furnished?	Yes, it is mandatory. The purpose of having a collapsible wall is to maximise the space at PEDI and better user experience. The Commission does not have a sample size layout. As indicated in the RFP, the interested licensee must submit a customised bill of quantity which include your proposal for the PEDI layout.
9.	Page 38: Appendix 2 Item 1 All equipment furnished must have warranty for a minimum for five (5) years. If warranty is less than 5 years without extension, can it be replaced with swap replacement budget in OPEX?	No, it is not permissible. The cost for warranty shall be separated from the cost for OPEX which the latter is a recurring cost. As specified in clause 3.10 of the RFP, the designated universal service provider (DUSP) shall solely be responsible for any liabilities/losses if the DUSP provides less than 5 years warranty. Please be reminded that the ownership of the network facilities and services at each PEDI belongs to the DUSP, so it is the DUSP's asset to maintain during the implementation and operational period.
10.	Page 39: Item 3.1, 3.2, 3.3, 3.4, 3.5, 3.6, 3.7 For ICT equipment, does MCMC have the minimum specification requirement? Please share if it does.	The Commission does not specify any minimum specifications for the ICT equipment. However, the Commission has provided guidance in the RFP – please

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	<p>Page 41: item 8.2iii</p> <p>3-in-1 laser printer and maintenance. Does it to be supplied as well together with item above? If does, is there any minimum specification requirement?</p>	<p>see Appendix 2, Section A (3) and (4). For further guidance, the hardware and software to be installed at PEDI shall be on par with the existing PEDI which has been established by the Commission. The interested licensee may propose the same or better ICT specifications for the Commission to assess and consider. This will be based on the customised bill of quantity as proposed by the interested licensee.</p>
11.	<p>Page 40: item 4.4</p> <p>Central Monitoring System – shall be able to facilitate remote viewing by the Commission. Does it mean for CCTV central monitoring or the other system monitoring?</p>	<p>No, the Central Monitoring System (CMS) is not meant for CCTV monitoring. The CMS in this project is to facilitate the Manager or Assistant Manager to manage the usage of laptops at each PEDI. It is also use to register and update the user’s information, bandwidth, and activities at each PEDI.</p>
12.	<p>Page 40: Item 4.5</p> <p>Website development. Any specification or requirement for this?</p>	<p>The Commission does not specify any specific requirements or specifications for website development. As guidance, the website development is to publish detailed information of the PEDI, web content related to activity and training that has been conducted etc. for public reference.</p>

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13.	Page 12: 3.8.7 The Designated USP must provide quarterly report for at least 7 years, but the Operation Period is only 5 years. Who will fund the OPEX expenditure for year 6th and 7th., and onwards?	For this project, funding via the USP Fund is for 5 years (operational period). While for documentation purposes, the DUSP shall maintain the quarterly report for at least 7 years. It is two different things.