



NOTICE

COMMENCEMENT OF BROADBAND QUALITY OF EXPERIENCE SURVEY 2022 (BQoES 2022)

MCMC will be conducting the **Broadband Quality of Experience Survey 2022 (BQoES 2022)** to collect data pertaining to broadband users' quality of experience.

The survey will commence from 8 November until 31 December 2022 and will be conducted via online platform to fulfil the survey requirements.

Every broadband user aged 15 and above in Malaysia may participate by accessing the survey portal on any device via QR code or link as shown below:



<https://survey.skmm.gov.my/efm/se/6D5CBBB622CE1878>

The data collected through this online platform are SSL encrypted, stored locally in a password protected database and IP addresses are not collected. It is also advisable to clear your computer's cache and browser history to protect your privacy after completing the survey.

Please be advised that the purpose of this survey is for data collection only. No personal data will be collected i.e., full name, credit/debit card and bank details for this survey. No money will be collected, nor sales solicited. Participation is voluntary; however, the cooperation of the public is greatly appreciated.

Any changes on the duration of the survey will be announced on the MCMC website: www.mcmc.gov.my.

Date: xx November 2022

For more information, please contact:

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