INTERNET USERS SURVEY AND HAND PHONE USERS SURVEY 2015

The Malaysian Communications and Multimedia Commission (MCMC) will be conducting the Internet Users Survey and Hand Phone Users Survey 2015 to collect data for the compilation of descriptive statistics pertaining to access and usage of Internet and hand phones in Malaysia.

This effort is part of MCMC research and the findings of this survey are expected to improve MCMC’s Internet and hand phone programmes besides improving the performance of the Communications and Multimedia industry in the country.

The survey will be conducted entirely through telephone from the MCMC CATI Centre, Kuala Lumpur and Cyberjaya, commencing 25 April 2015 to 30 August 2015. Data collection will be done from 9:00 am to 5:00 pm daily including Saturdays and Sundays except Federal Territory Kuala Lumpur/Selangor public holidays. Survey completion and/or extensions will be announced on the MCMC website: www.mcmc.gov.my.

Please be advised that the purpose of this study is for data collection only. No money will be collected nor sales solicited. Respondents are randomly selected by computer, based on telephone numbers. Participation is voluntary; however, the co-operation of the public is greatly appreciated so that the required information can be obtained. All information collected will be kept in the strictest confidence and will be used only for the purpose of deriving statistics at national level.

For more information, please contact:
Malaysian Communications and Multimedia Commission
MCMC Tower 1
Jalan Impact, Cyber 6
63000 Cyberjaya, Selangor
(Attn: Statistics Department)
Tel: +603 8688 8235
   +603 2272 6666
Fax: +603 8688 1050

www.mcmc.gov.my