



Siaran Akhbar

Press Release

TEMPORARY SERVICE DEGRADATION OF MOBILE SERVICES

CYBERJAYA, 30 September 2016 --- Pursuant to the announcement made on spectrum reallocation by the Malaysian Communications and Multimedia Commission (MCMC) on 1 February 2016 relating to the 900MHz and 1800MHz bands, Celcom, Digi and Maxis have started migrating their base stations to operate within their reallocated spectrum blocks.

This migration exercise is to facilitate the implementation of latest mobile services to subscribers.

The migration is currently being carried out in phases nationwide beginning September 2016 and will be fully completed by June 2017.

During this period, subscribers of Celcom, Digi and Maxis in affected areas may experience temporary service degradation. Those who are affected may contact their respective service provider(s) as follows:

Celcom	: 1111 (from Celcom numbers) or 019 601 1111
Maxis	: 123 (from Maxis numbers) or 1 800 821 123
Digi	: 016 221 1800

Subscribers may also contact MCMC at:

Hotline	: 1 800 188 030
Email	: aduanskmm@cmc.gov.my

Suruhanjaya Komunikasi dan Multimedia Malaysia | Malaysian Communications and Multimedia Commission
MCMC Tower 1, Jalan Impact, Cyber 6, 63000 Cyberjaya, Selangor MALAYSIA
T: + 60 3 86 88 80 00 | F: + 60 3 86 88 10 00 | E: scd@cmc.gov.my | W: www.mcmc.gov.my



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