



NOTICE

PUBLIC INQUIRY ON THE REVOCATION OF MANDATORY STANDARDS FOR QUALITY OF SERVICE DIGITAL LEASED LINE SERVICE

CYBERJAYA, 18 APRIL 2025 --- The Malaysian Communications and Multimedia Commission (MCMC) is holding a Public Inquiry commencing from 18 April 2025 until 2 June 2025, pursuant to Sections 55(2) to (9), 56, and 61 of the Communications and Multimedia Act (CMA) 1998.

The Public Inquiry is on the revocation of Commission Determination on Mandatory Standards for Quality of Service Digital Leased Line Service, and aims to gather views on the Mandatory Standards for Quality of Service Digital Leased Line Service.

MCMC invites industry players, stakeholders, and members of the public to participate in this Public Inquiry by submitting written feedback on the specific questions and preliminary views outlined in the Public Inquiry. Respondents are encouraged to support their submissions with justifications and, where applicable, provide relevant data or information.

Written submissions should be provided to the MCMC, both in hard copy and electronic form, **by 12:00 noon on 2 June 2025 (Monday)**. The Public Inquiry Paper is available on MCMC's website: <https://www.mcmc.gov.my/en/resources/reports/public-inquiry-report#>

For further information, please contact:

Suruhanjaya Komunikasi dan Multimedia Malaysia
MCMC HQ Tower 1, Jalan Impact, Cyber 6, 63000 Cyberjaya, Selangor.
**(Attention: Communication and Postal Regulation Department,
Consumer and Industry Affairs Division)**

Tel.: +603 8688 8000

Email: cprd.pi@mcmc.gov.my

www.mcmc.gov.my



NOTIS

SIASATAN AWAM TERHADAP PEMBATALAN STANDARD MANDATORI BAGI KUALITI PERKHIDMATAN LITAR SEWA DIGITAL

CYBERJAYA, 18 APRIL 2025 --- Suruhanjaya Komunikasi dan Multimedia Malaysia (MCMC) akan mengadakan Siasatan Awam mulai 18 April 2025 hingga 2 Jun 2025, selaras dengan Seksyen 55(2) hingga (9), 56, dan 61 Akta Komunikasi dan Multimedia (AKM) 1998.

Siasatan Awam ini adalah mengenai pembatalan Penentuan Suruhanjaya berkenaan Standard Mandatori bagi Kualiti Perkhidmatan untuk Perkhidmatan Litar Sewa Digital dan bertujuan untuk mendapatkan pandangan mengenai Standard Mandatori bagi Perkhidmatan Litar Sewa Digital.

Pihak MCMC mempelawa para pemain industri, pihak berkepentingan, dan orang awam untuk menyertai Siasatan Awam ini dengan mengemukakan maklum balas bertulis mengenai soalan khusus dan pandangan awal yang digariskan dalam kertas tersebut. Responden digalakkan untuk menyokong maklum balas dengan justifikasi dan, jika berkenaan, menyediakan data atau maklumat yang relevan.

Maklum balas bertulis hendaklah dikemukakan kepada MCMC dalam bentuk salinan keras dan elektronik **sebelum jam 12:00 tengah hari, 2 Jun 2025 (Isnin)**. Kertas Siasatan Awam tersebut boleh didapati di laman web: <https://www.mcmc.gov.my/en/resources/reports/public-inquiry-report#>

Untuk maklumat lanjut, sila hubungi:

Suruhanjaya Komunikasi dan Multimedia Malaysia
MCMC HQ Tower 1, Jalan IMPACT, Cyber 6, 63000 Cyberjaya, Selangor.
(Perhatian: Jabatan Komunikasi dan Kawal Selia Postal, Bahagian Hal Ehwal Pengguna dan Industri)

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