

Industrial Performance Report FAQs

The Questions and Answer section illustrates and clarifies the relevant provisions on the Industry Performance Report including other provisions under the Communications and Multimedia Act 1998. It is crafted to facilitate overall understanding of the Industry Performance Report.

Readers are welcome to contact MCMC should they have any query on the Industry Performance Report.

GENERAL

1. What is the Industry Performance Report?

The Industry Performance Report is prepared in accordance with Part V, Chapter 15, Sections 123-124 of the Communications and Multimedia Act 1998 (CMA) which includes the requirement to report to the Minister on industry performance and to publish it upon conveying the report to the Minister. The Industry Performance Report also includes reporting for the postal industry, in accordance with Part II, Section 6 of the Postal Services Act 2012.

As required under Section 123 of the Communications and Multimedia Act 1998, MCMC publishes the Industry Performance Report on an annual basis.

2. What are the contents of the Industry Performance Report?

The Industry Performance Report contains financial information on the C&M industry, broadband subscriptions and penetration rates, content services and postal & courier services. It includes insights into the Internet consumption pattern and the demand for digital services such as e-commerce.

In addition, the Industry Performance Report also provides an insight of the work being carried out by MCMC for the interests of consumers and the current trend or latest technologies that would have an impact on the industry.

3. What are the primary data sources in the Industry Performance Report?

The industry data and financial information are sourced from the public listed companies' quarterly and annual reports, Bloomberg, market research companies,

responses from questionnaires sent out to licensees, MCMC Statistics Data Intelligence Department (SDID) and other relevant departments in MCMC.

4. Where do I find the published Industry Performance Reports?

The Industry Performance Reports that have been published annually may be retrieved online from the MCMC website:

<https://www.mcmc.gov.my/en/resources/industry/industry-performance-report>

LICENCES UNDER THE PURVIEW OF MCMC

5. What licensable activities are reported in the Industry Performance Report?

All licensable activities under the purview of MCMC are reported in the Industry Performance Report. These include licences under the Communications & Multimedia Act 1998, Postal Services Act 2012 and the Digital Signature Act 1997.

6. What types of licences are classified under the Communications & Multimedia Act 1998 (CMA)?

Under the CMA, there are two types of licences, namely, Individual and Class. These licences are technology neutral and designed to allow services in different and distinct markets. There are four categories of licences, namely Network Facilities, Network Services, Applications Services (Class licence only) and Content Applications Service licences.

7. What types of licences are classified under the Postal Services Act 2012?

There are two types of licences under the Postal Services Act 2012, namely, Universal Service and Non-universal Service. Pos Malaysia Bhd is the sole appointed and licensed universal postal services provider to provide basic and competitive postal services in Malaysia.

8. What types of licences are classified under the Digital Signature Act 1997 (DSA)?

There are four types of licenses under the DSA;

- i) Certification Authority Licenses;

- ii) Recognition of Repository;
- iii) Recognition of Date/Time Stamp Services; and
- iv) Recognition of Foreign Certification Authorities.

9. Who Benefits from the Industry Performance Report?

The Industry Performance Report benefits anyone who is interested in the current developments of the industry and the ability of the industry to create value. This includes, but is not limited to the industry stakeholders. Providers of financial capital, analysts, media, institutes of higher learning, researchers, consumers and local communities may also have an interest in the Industry Performance Report.