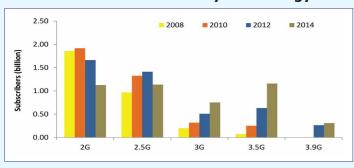




#### **Global Broadband Statistics**

#### Global Mobile Subscribers by Technology Generation, 2008-2014



	2G	2.5G	3G	3.5G	3.9G
2008	1.85	0.97	0.20	0.07	
2010	1.92	1.33	0.32	0.25	0.00
2012	1.66	1.41	0.51	0.63	0.27
2014	1.12	1.14	0.75	1.16	0.31

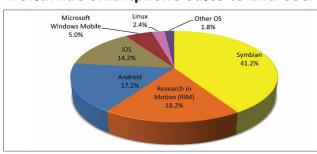
Note: All figures in billion.

According to ITU, by the end of 2010, there will be an estimated 5.3 billion mobile cellular subscriptions worldwide, including 940 million subscriptions to 3G services.

In Malaysia, 0.6 million out of 7.9 million 3G subscribers in the country have switched to using mobile broadband services.

Source: "Global Mobile Subscribers" by Informa Telecoms & Media: ITU: Bernama

#### Worldwide Smartphone Sales to End Users by Operating System



	Market Share (%)
Symbian	41.2
Research in Motion (RIM)	18.2
Android	17.2
iOS	14.2
Microsoft Windows Mobile	5.0
Linux	2.4
Other OSs	1.8

According to Juniper Research, global sales of smartphones to exceed 26 million by 2015, with Asian smartphones manufacturers to increase market share from 11% (2010) to 18% in 2015. IDC expects growth in smartphone sales in Malaysia with 1.8 million units of smartphones or 19.8% of total mobile phones sold in 2010,

Source: Press Release on "Android Became the World's Third Most Popular Smartphone Operating System and Claimed Top Spot in the US" by Gartner, August 2010; Press Release from Junipe Research, July 2010; "Smart Devices: Coping with the Explosion", www.mobileworld.com.my; July 2010

#### Top 5 Most Expensive and Cheapest Enterprise Mobile E-mail Plans Globally, Selected Operators, 2Q10

Rank	Operator	Country	Service	Charge (USD)		
	Top 5 Expensive Enterprise Plans					
1 2 3 4 5	Telefonica O2 Canada Canada Canada Etisalat	Czech Republic Telus Mobility Telus Mobility Telus Mobility UAE	BlackBerry Business Mail BlackBerry Internet Service BlackBerry Enterprise Server BlackBerry Enterprise Server Express BlackBerry Internet Solution	122.10 37.95-85.38 37.95-85.38 37.95-85.38 80.30		
	Top 5 Cheapest Enterprise Plans					
1 2 3 4 5	Telkomsel Telkomsel ECMS Vodafone Telkomsel	Indonesia Indonesia Egypt Egypt Indonesia	BlackBerry Internet Service - BlackBerry Business BlackBerry Internet Service - BlackBerry Unlimited Mobinil Prepaid BlackBerry BlackBerry Enterprise BlackBerry Internet Service - BlackBerry Business	0.55 0.87 0.87		

Note: The data canvassed 37 mobile operators in 22 countries and seven regions.

According to the report, except for Orascom Algeria and Zain Kenya, most of the expensive plans are offered by mobile operators in developed markets and the least expen mobile-enterprise-e-mail plans are offered by operators in emerging markets.

Celcom listed in rank 6 for the cheapest enterprise mobile e-mail prices, providing e-mail for exchange/ window mobile for USD3.21 (terms and conditions apply)

Source: "Global Enterprise Mobile E-mail Prices, Selected Operators, 2010" by Informa Telecoms & Media, July 2010

#### Theoretical Time to Download Data Online at Different Connection Speeds

Content	Connection speed	256Kbps	2Mbps	40Mbps	100Mbps
Web page	(160Kb)	00:00:05	00:00:01*	00:00:00*	00:00:00*
Music	(5Mb)	00:03:00	00:00:20	00:00:01	00:00:00*
Video clip	(20Mb)	00:10:00	00:01:00	00:00:04	00:00:02*
CD/ Low quality movie	(700Mb)	06:00:00	00:47:00	00:02:00	00:00:56
DVD/ High quality movie	(4Gb)	36:00:00	04:30:00	00:13:00	00:05:00

\*Rounded values

Source: ITU News, Issue 2010/8

Converging to 1Malaysia Vol 3 · Number 2



Suruhanjaya Komunikasi dan Multimedia Malaysia Malaysian Communications and Multimedia Commission



### Highlights!

- Broadband Digital Home in the Making
- Digital Home Model
- How SECURE are your Devices?
- RISKS to Mobile Devices
- GREEN ENERGY
- Say That AGAIN
- The BEST of Both Worlds: INTERNET + VIDEO
- Did You KNOW?
- · Global Broadband Statistics

## **Digital Home Model**

The Digital Home Project at Multimedia University showcases the latest digital home technology and lifestyle using Internet access, especially high speed broadband, to the general public.

The project is a collaboration between Malaysian Communications and Multimedia Commission and the Multimedia University and includes various industry partners such as LG, TMNET, Maxis, CTC Resources, EOM System, ASTRO, Intel, Ericsson and Senstech.

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## **Broadband Digital Home in the Making**

he creation of broadband Internet connections and home networks are driving the development of digital homes and digital lifestyle. The delivery of digital home services to end users in Malaysia is envisioned to produce rippling effects to Malaysian homes. Broadband in telecommunications, broadcasting and entertainment, home appliances networking and security solutions are already available for almost everyone through the high speed broadband network spotting speeds of up to 10Mbps.

As digital technologies become more common to Malaysian consumers it becomes easier to create and share personal and commercial content. We can enjoy a variety of programming and entertainment applications, communicate and improve productivity at home or on the move.

By leveraging on the available broadband Internet access, the Malaysian public can enjoy the many benefits of digital living at home and at work.

#### Benefits of digital home and lifestyle

Convenient Life, monitoring and control system

Healthy Life, through intelligent networked in-home healthcare

Secure Life, through intelligent networked security monitoring and

control system

Joyful Life, through networked home entertainment system

Broadband Digital Home Services			
Electrical Appliances	Sensors	Security and Health	
Heating, ventilation and air-condition (HVAC)     Connected HDTVs     Yard watering     Refrigerator	Heat, lighting, movement     Bio-metrics (face,voice, retina, fingerprint)     RFID	<ul> <li>Smart Auto-gate</li> <li>Online surveillance system</li> <li>Connected alarm system</li> <li>Personal health monitoring devices</li> </ul>	
e-Services	Devices and Gadgets	Content	
Educational     Online shopping portals     Real time traffic updates     Conferencing, interest group and community     Electronic Government	<ul><li>Connected game consoles</li><li>Smart phones</li><li>Tablets and slates</li></ul>	<ul><li>Secured content delivery</li><li>HD contents</li><li>Legal music download</li><li>Online games</li><li>Applications</li></ul>	

Source: Enabling Digital Home Digital Home Eco System MCMC-MMU Symposium on Digital Home Lifestyle and Technology 2010



Living Room

Kitchen

Bedroom

Note: Digital Home information can be referred to at http://foe.mmu.edu.my/digitalhome/ Source: Multimedia University

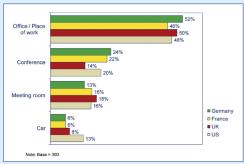
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# C

#### **How SECURE are your Devices?**

#### **Theft Trends**

For incidents involving theft of multiple laptops/devices, where is this most likely to take place?



Source: Laptop Theft - The Internal and External Threats, IDC Executive Brief, Sep 2010

#### **RISKS to Mobile Devices**

- · Lost or stolen hardware
- Viruses and malwareMalicious or insecure applications
- Software/Operating systems (OS) patches that are out of date
- Spam
- Phishing schemes
- · Jailbroken iPhones
- Malicious MMS, or SMS messages
- Mobile devices that automatically connect to an unknown Bluetooth device nearby or to an open, unsecured Wi-Fi

#### **GREEN** ENERGY

Perceived Environmental Friendliness of Technology Brands by Consumers

Brand	% of Consumers Perceiving as "Green"		
	2009	2007	
Apple	24	18	
Microsoft	21	19	
Google	21	n.a.	
Hewlett Packard (HP)	21	19	
Dell	20	19	
LG	18	6	
Sony	17	13	
Kodak	16	14	

Source: Ipsos Green Technology Study, October 2009; Base: US respondents owning/using tech device with Internet access

## **Say That AGAIN**

#### **HD 3D Interactive**

General Electric (GE) has introduced 'Visible You' which is an ultra-responsive and lightning fast gesture based system. It captures body movements, and reflects these motion life-sized in high definition (HD) and 3D (three dimensional). The system can illustrate the body's four major biological systems: circulatory, digestive, respiratory and nervous, and is to serve an educational purpose.



ttp://cdx.dexigner.com/article/20143/GE\_Visible\_You.jpg

GE indicates that 'Visible You' responses to you the moment you step in front of its camera. It initiates the image display without instructions, position markers and control pads. Hence, its skew towards entertaining, providing a memorable experience, without steep learning curves and language barriers that can limit its appeal. This new groundbreaking body scanning technology was showcased at the Shanghai World Exposition in August 2010.

Source: http://www.dexigner.com/design\_news/visible-you-tronic-s-gesture-based-interactive-system-for-ge.html http://www.commarts.com/exhibit/ge-visible-you.html

#### **Consumers PAY for Innovation**

Most of us would agree with the gadget analysts' view that Apple Inc. is able to keep its products fresh and innovative. For example, the newly introduced iPad, which facilitate broadband access and usage.



Analyst Maynard Um with UBS Investment Research has forecast that 28 million iPads will be sold by 2011. This puts pressure on sales of traditional notebooks, especially the lower end PC sales.

However, sales of iPad is not seen to be purely cannibalising PC sales as the funcationality of iPads and PC notebooks are different. Meanwhile, the slower economic conditions have not dampened iPad sales, indicating that consumers remain willing to pay for innovation.

Source: Adapted from appleinsider.com/articles, 8 September 2010

#### Watch TV USD0.99

In US, the new Apple TV offers watching rented HD movies at USD4.99 and HD TV show episodes for USD0.99. Retail price of Apple TV is USD99; requires 802.11b/g/n wireless network or Ethernet network, broadband Internet, and HD TV of 720p; complete with cloud storage and iPhone OS



Source: The New Apple TV for \$99 by Engadget.com, September 2010

#### Competitor to iPad?

Toshiba Corp reports that it will release a tablet computer that runs on Google Inc.'s Android operating system by the end of 2010.

This aims to get a foothold into the fast-growing tablet device market spearheaded by Apple's iPad. The tablet, namely Folio 100 will sell in Europe, the Middle East and Africa.



Source:http://online.wsj.com/article/SB100014 24052748704206804575468683851520738.ht ml?mod=WSJ\_Tech\_LEFTTopNews

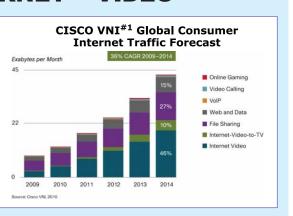
## The BEST of Both Worlds: INTERNET + VIDEO

The combination of video and the Internet enabled through the element of 'digitisation' and advancing technology is providing unprecedented opportunities to everyone – both to the supplier and consumer.

This opportunity is reflected through CISCO\* global consumer Internet traffic forecast where 42 exabytes per month will be generated every month in 2014. Nearly 60% of this is coming from Internet video streaming and downloads.

Currently, Internet video constitutes over a third of consumer Internet traffic.

<sup>\*</sup>Source: Hyperconnectivity and the Approaching Zettabyte Era by CISCO, June 2010



# Did You XNOW?

#### **Mobile Applications & Advertising Potential**

US media researcher, Borrell Associates, notes:

- The average smartphone has 22 mobile applications (apps).
- Only 5% of these are on the phone after 6 months.
- 80% of these apps are free.
- For paid apps, consumers have spent a collective USD1.5 billion.
- Mobile apps advertising is expected to hit USD8 billion in five years; comes in part from growth in mobile advertisement messaging over a broad range of electronic devices.
- Today, one in every five computing devices can receive mobile apps advertising. This is to be three in every five devices by 2015.

Source: "Mobile app advertising to soar in five years" by mediapost.com, September 2010

# To What Extent Do You Agree or Disagree with the Following Statements About Eating Healthy? Global Average Strongly agree Stightly Agree Neither Agree or Disagree Stightly Disagree Strongly Disagree Strongly agree Stightly Agree Agree or Disagree Stightly Disagree Strongly Disagree Loont always ext. Idon't always ext. Healthly because healthly because haven't got time loont always ext. Healthly because haven't got time loop time loop time healthly because h

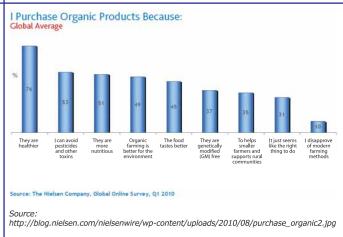
**Market Opportunities in Healthfood or Healthcare** 

 $Source: \ http://blog.nielsen.com/nielsenwire/consumer/global-trends-in-healthy-eating/$ 

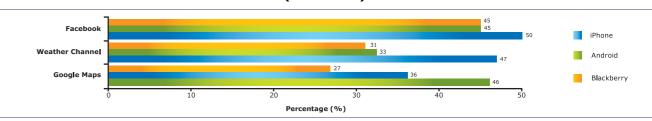
#### **Sweetener to Facebook**

Fans of Facebook are attracted to brands and companies in this social networking website because they can get free samples or coupons, know of upcoming sales, and discounts/promotions aside from information, fun and entertainment.

Motivation to "Like" Company or Brand on Facebook		
Facebook Motivations	% of Respondents	
Receive discounts and promotions Show support for the company Get a 'freebie' Stay informed about company Get updates about products Get updates on upcoming sales Fun and entertainment Access to exclusive content Recommended Learn about company	40 37 36 34 33 30 29 25 22 21	
Source: ExactTarget, August 2010		



# Most Popular Mobile Application by Operating System/ Device (US Market)



Source: "Games Dominate America's Growing Appetite for Mobile Apps" by Nielsenwire, August 2010

<sup>#1</sup> Visual Networking Index