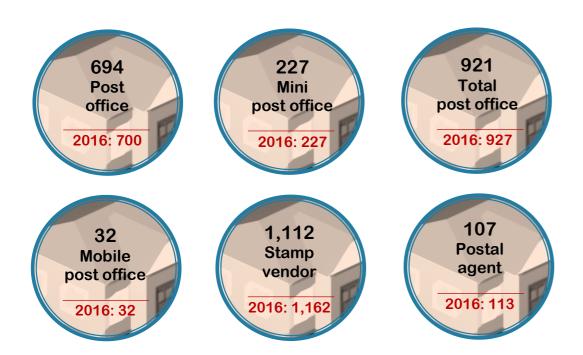


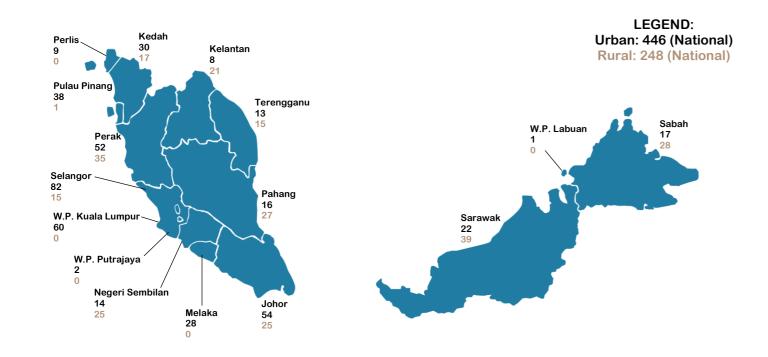
2017

POSTAL SERVICEFacts & Figures

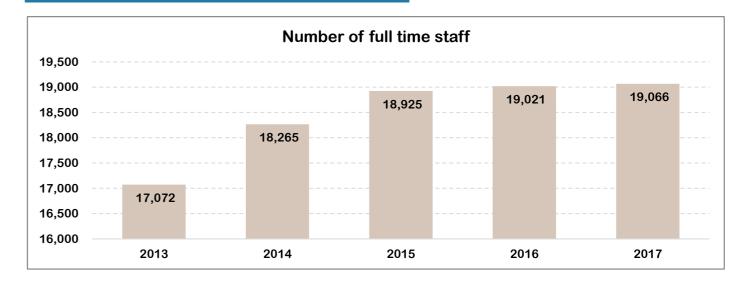
POSTAL INFRASTRUCTURE



NUMBER OF POST OFFICE BY STATE



POSTAL EMPLOYMENT

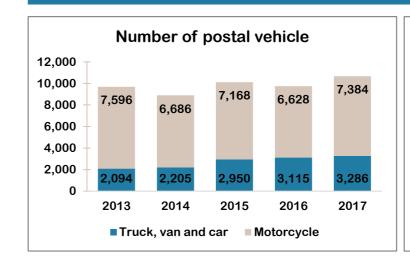


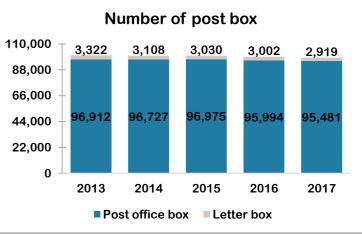
POSTAL TRAFFIC

	Number of letter post item ('000)		Number of registered item ('000)	
Services	2016	2017	2016	2017
Domestic	808,208.8	738,135.2	19,115.0	21,715.0
International issued	<u>35,761.5</u>	29,646.3	<u>5,198.0</u>	8,283.2
International received	11,880.2	11,168.6	1,179.0	994.3

	Number of ordinary parcel ('000)		Number of insured parcel	
Services	2016	2017	2016	2017
Domestic	944.8	1,040.3	93	61
International issued	161.0	169.8	15	15
International received	186.9	170.3	N/A	N/A

POSTAL VEHICLE AND POST BOX







COURIER SERVICE Facts & Figures

COURIER INFRASTRUCTURE



322 **Branches** 2016: 323

10 **Gateways** 2016: 12

39 **Franchise** 2016: 49



322 Agents 2016: 377

454 Drop-incentre 2016: N/A

129 **Others** 2016: 315

COURIER INFRASTRUCTURE BY STATE



Johor

Affiliates: 6 Hubs: 2 Branches: 41 Agents: 25 Gateways: 1 Drop-in-centre: 14 Franchise: 9 Others: 12



Negeri Sembilan

Affiliates: 2 Hubs: 0 Branches: 18 Agents: 6 Gateways: 0 Drop-in-centre: 6 Others: 3 Franchise: 1



Pulau Pinang

Hubs: 2 Affiliates: 2 Branches: 20 Agents: 2 Drop-in-centre: 9 Gateways: 3 Franchise: 0 Others: 6



Terengganu

Hubs: 0 Affiliates: 3 Branches: 11 Agents: 11 Gateways: 0 Drop-in-centre: 3 Franchise: 4 Others: 0



Hubs: 0 Branches: 16 Gateways: 0 Franchise: 3

Affiliates: 2 Agents: 12 Drop-in-centre: 10

Others: 3

Pahang

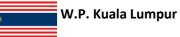
Kedah

Hubs: 1 Affiliates: 2 Branches: 21 Agents: 26 Drop-in-centre: 7 Gateways: 0 Franchise: 3 Others: 1



Sabah

Hubs: 0 Affiliates: 3 Branches: 23 Agents: 43 Gateways: 0 Drop-in-centre: 10 Franchise: 0 Others: 2



Affiliates: 3 Hubs: 1 Branches: 20 Agents: 32 Gateways: 0 Drop-in-centre: 144 Franchise: 1 Others: 36

Kelantan

Affiliates: 1 Hubs: 0 Branches: 11 Agents: 22 Gateways: 0 Drop-in-centre: 16 Franchise: 2 Others: 1

Perak

Hubs: 1 Affiliates: 6 Agents: 15 Branches: 29 Gateways: 0 Drop-in-centre: 14 Franchise: 8 Others: 4



Sarawak

Affiliates: 6 Hubs: 0 Branches: 23 Agents: 52 Gateways: 1 Drop-in-centre: 10 Franchise: 4 Others: 0



W.P. Labuan

Affiliates: 0 Hubs: 0 Branches: 4 Agents: 0 Gateways: 0 Drop-in-centre: 0 Franchise: 0 Others: 0

Affiliates: 3 Hubs: 0 Branches: 13 Agents: 5 Drop-in-centre: 3 Gateways: 0 Franchise: 1 Others: 4

Perlis

Melaka

Hubs: 0 Affiliates: 0 Branches: 4 Agents: 3 Gateways: 0 Drop-in-centre: 1 Franchise: 0 Others: 1

(*

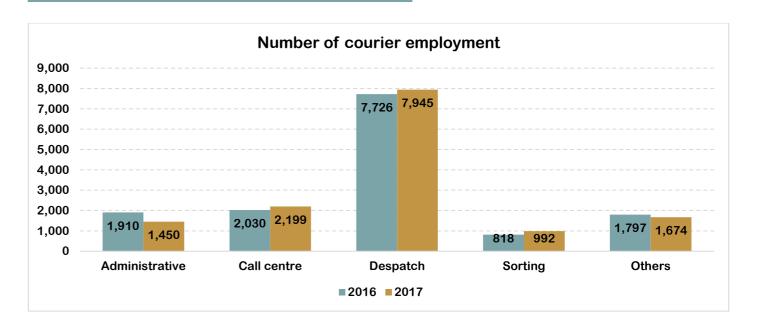
Selangor

Hubs: 11 Affiliates: 8 Agents: 67 Branches: 63 Gateways: 5 Drop-in-centre: 203 Franchise: 3 Others: 55

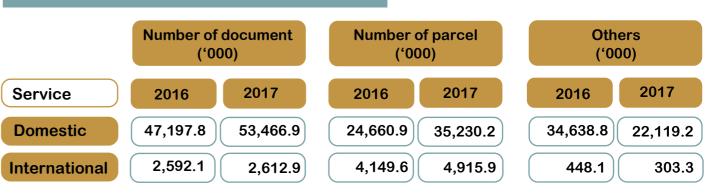
W.P. Putrajaya

Hubs: 0 Affiliates: 0 Branches: 5 Agents: 1 Gateways: 0 Drop-in-centre: 4 Franchise: 0 Others: 1

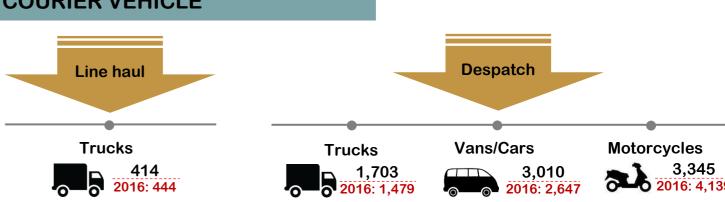
COURIER EMPLOYMENT



COURIER TRAFFIC



COURIER VEHICLE



- 1. Courier statistics were collected from top 10 courier companies in terms of revenue through a survey canvassed by MCMC.
- 2. Drop-in-centre in Courier infrastructure for 2016 is included in Others.
- 3. Others in Courier infrastructure includes service centre, kiosk, etc.
- 4. Others in Courier employment includes operation centre, sales, financial and customer service.
- 5. Others in Courier traffic includes non-priority mail, walk-in courier, prepaid and post express.
- 6. Revised figures are underlined.

For further inquiries, please contact Statistics Department MCMC at statistics@cmc.gov.my