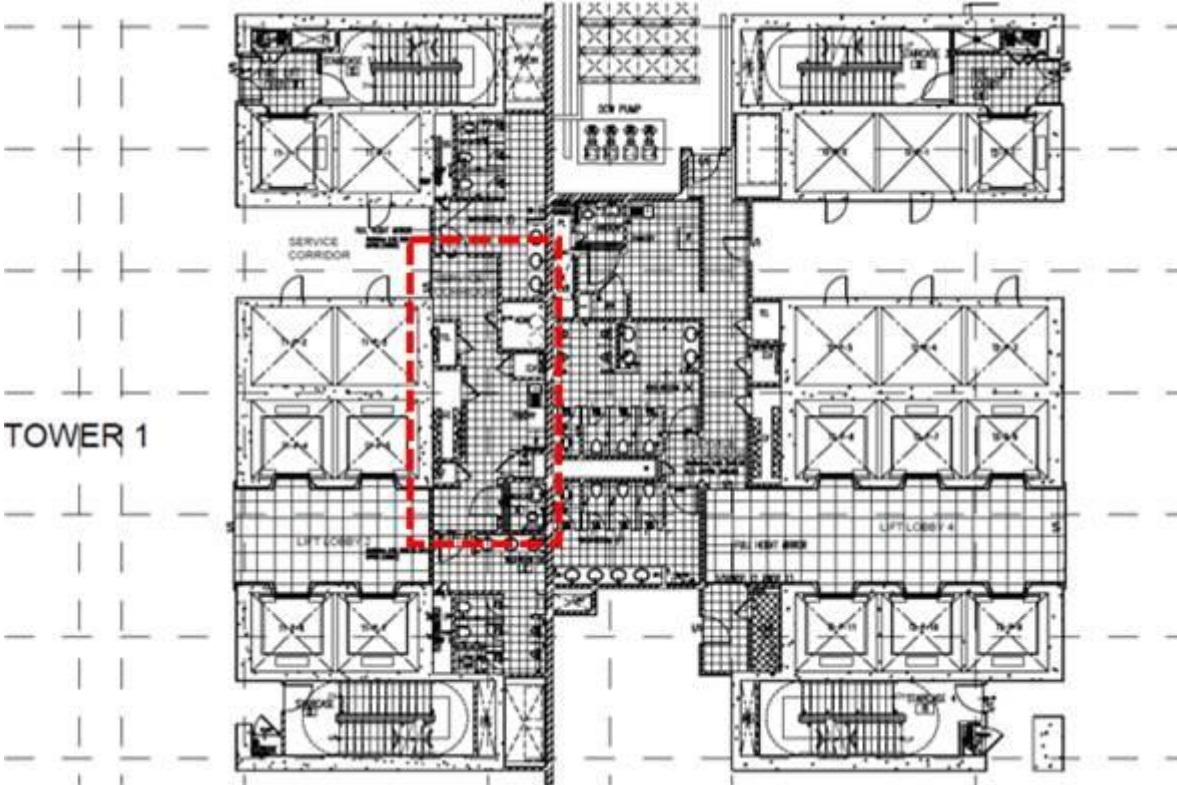



TENDER FOR THE INTEGRATED FACILITIES MANAGEMENT FOR MALAYSIAN COMMUNICATIONS AND MULTIMEDIA COMMISSION (MCMC) AND PERTUBUHAN KESELAMATAN SOSIAL (PERKESO) AT NU TOWER 1 AND TOWER 2, KUALA LUMPUR SENTRAL

Questions & Answers

No	Questions	Answers
1	<p>We would like to request some clarification as per details below</p> <ol style="list-style-type: none"> 1. Quantity of Sanitary bin 2. Quantity of air freshener and hand sanitizer dispenser 3. Quantity of dust mat with sizing 	<p>Total Cubicle: 496 nos</p> <ol style="list-style-type: none"> 1. Sanitary Bin : 237 nos 2. Air freshener : 188 nos Hand sanitizer : minimum 10 nos including at GF lobby, counter for NU Tower 1 & 2 and Control Room Scent Urinal Matt : 197 nos 3. Dust Mat: No need of dust mat services
2	<p>With the reference to the above matter, we would like to clarification regarding "Borang GA" in the mentioned tender. In the tender document page 86/218 item c, it was stated that "Laporan Penyelia Projek atas prestasi perkhidmatan semasa yang bukan projek PERKESO atas Borang GA dalam satu sampul berlakri bagi setiap perkhidmatan semasa yang sedang dilaksanakan".</p> <p>However, we can't find any attachment refer to Form GA as mentioned. We are looking forward for your kind assistance on this matter.</p>	<p>Please refer to the attached "Borang GA" emailed on 10th April 2021</p>

No	Questions	Answers
3	<p>We would like to request some clarification as per details below</p> <ol style="list-style-type: none"> <li data-bbox="184 334 772 526">1. We need to do cleaning servicing in tenant space area? Previously in the site visit, as I understand, we don't maintain the tenant space but as in the scope of work, cleaning in the tenanted area including in the contract. <li data-bbox="226 1205 709 1266">2. How many floor of tenant in the buildings? <li data-bbox="226 1334 760 1429">3. It is sanitary bin collection by daily? For cleaning team, what is their working hours? 	<p>Cleaning tenant space is refer to the <u>common area inside the tenant office space (walkway/corridor toilet and pantry area including lift lobby)</u> at NU Tower 1.</p>  <p>The floor plan shows a central corridor system connecting various office units. A red dashed line highlights the common areas, including the central service corridor, lift lobbies, and pantries. Labels include 'SERVICE CORRIDOR', 'LIFT LOBBY 1', 'LIFT LOBBY 4', and 'SANITARY BIN'. The plan is labeled 'TOWER 1' on the left and 'TOWER' on the right.</p> <p>NU Tower 1: 26 floor NU Tower 2: 36 floor</p> <p>Sanitary Bin is daily normal cleaning with the normal arrangement is bi-weekly collection</p> <p>7.30 am – 5.30 pm</p>

No	Questions	Answers
4	<p>In APPENDIX C At 'Borang D – SURAT PENGAKUAN KEBENARAN BAGI PERKESO UNTUK MAKLUMAT DAN KESAHAN DOKUMEN YANG DIKEMUKAKAN OLEH PETENDER' Have Element Number 5C That Need Some BORANG GA But In Document Tender Do Not Have BORANG GA.</p> <p>Can You Advise Us How To Tackle This Issue.</p>	<p>Please refer to the attached "Borang GA" emailed on 10th April 2021</p>
5	<p>1. Facilities Services - CMMS : Do you accept subscription based CMMS?</p> <p>2. Cleaning & Housekeeping Hygiene Services "Please advise total quantity & frequency for :- 1) Air Freshener 2) Sanitary Bins 3) Urinal sanitizer 4) JRT Dispensers 5) C-Fold Tissue Dispenser 6) Hand Sanitizer Dispenser 5) Shower Gel Dispensers 6) Hand Soap Dispensers"</p>	<p>1. Facilities Services - CMMS : Do you accept subscription based CMMS? It is depends on FM Contractor / The Successful Tender proposed CCMS system. The important requirement is: a) The CMMS system should be used during the entire period of the contract (3 years); b) Both of Property Owner have login access to the system; and c) Towards the end of the contract, the Successful Tenderer required to handover all data, records of the operations, and reports maintenance in hard and soft copies of all the assets. (refer tender document page 55)</p> <p>2. Cleaning & Housekeeping Hygiene Services "Please advise total quantity & frequency for total cubicle: 496 nos (from NU Tower 1: 26 floor and NU Tower 2: 36 floor) :- 1) Air Freshener : 188 nos 2) Sanitary Bins : 237 nos 3) Urinal sanitizer : N/A 4) JRT Dispensers : N/A 5) C-Fold Tissue Dispenser : 180 nos 6) Hand Sanitizer Dispenser: minimum 10 nos including at GF lobby, counter 5) Shower Gel Dispensers : N/A 6) Hand Soap Dispensers" : 180 nos (ensure available all the time and replenish accordingly) 7) Scent Urinal Matt : 197 nos 8) Dust Mat: No need of dust mat services</p> <p>To ensure all hygiene services available all the time and replenish accordingly.</p>

No	Questions	Answers
	<p>3. Façade Cleaning</p> <ul style="list-style-type: none"> - Please confirm frequency. <p>4. Waste Disposal</p> <ul style="list-style-type: none"> - Tender document mentions "Daily Waste Disposal Services" Does "Daily" mean : Monday-Saturday or including Sunday ? - How many bins are required ? <p>What is the size of the bins ?</p>	<p>3. Façade Cleaning</p> <ul style="list-style-type: none"> - Please confirm frequency. Annual services <p>4. Waste Disposal</p> <ul style="list-style-type: none"> - Tender document mentions "Daily Waste Disposal Services" Does "Daily" mean : Monday-Saturday or including Sunday ? Cleaner working schedule is Monday-Friday (7.30am – 5.3pm) and Saturday (7.30am – 1.30pm). Therefore, frequency of the daily work is refer accordingly. - How many bins are required ? As mention that NU Tower 1: 26 floor and NU Tower 2: 36 floor and divided into 2 different types of area: 1) common area – corridor c/w pantry (including inside tenant office for NU T1), toilet, lift lobby, main lobby, car park lobby lift 2) tenant area - under tenants <p>Therefore, supply accordingly to each required area.</p> <ul style="list-style-type: none"> - What is the size of the bins ? There is a different types and size of bin in both tower. <u>Sample as below:</u> 
6	<p>1. Based on the tender document, we require to employs more than 40 personnel on-site for the works. Would you be able to confirm that requirement for competent HSE officer (with green book) is not required for this tender?</p>	<p>No</p>

No	Questions	Answers															
	<p>2. Upon completion or finding from the Energy Audit, is the cost for the implementation of Energy Saving Measure (ESM) activity shall be borne by the FM contractor or the Property Owner?</p> <p>3. Can the FM contractor reimburse the cost of repair and replacement system's parts & component that are due to end of life, design fault, vandalism, theft & natural disaster?</p> <p>4. Can you please clarify what is the working hours/working schedule for the cleaners?</p>	<p>Energy Saving Measure (ESM) No-Cost through maintenance will directly managed by FM contractor. ESM with financial implications need to propose/quote to the Property Owner</p> <p>Any financial implications repair or rectification fall into this category need to propose/quote to the Property Owner</p> <p>Minimum requirement for Cleaner working hour is from Monday-Friday (7.30am – 5.30pm) and Saturday (7.30am – 1.30pm) and FM schedule accordingly.</p>															
7	<p>If you can provide information about the Horsepower (HP) for PAHU & FCU (ACMV System) for our reference. Based on your List of Equipment, there's no information on the HP.</p>	<table border="1"> <thead> <tr> <th data-bbox="800 773 940 805">ACMV</th> <th data-bbox="945 773 1094 805">Brand</th> <th data-bbox="1098 773 1226 805">Qty</th> <th data-bbox="1230 773 1633 805">Remarks</th> </tr> </thead> <tbody> <tr> <td data-bbox="800 808 940 902">PAHU</td> <td data-bbox="945 808 1094 902">Saiv er</td> <td data-bbox="1098 808 1226 902">3</td> <td data-bbox="1230 808 1633 902">T1@2: 6.6 HP (2 nos) T2@1: 30HP</td> </tr> <tr> <td data-bbox="800 906 940 1187">FCU</td> <td data-bbox="945 906 1094 1187">Saiv er</td> <td data-bbox="1098 906 1226 1187">853</td> <td data-bbox="1230 906 1633 1187">T1@322, T2@509 <u>2 types bot both tower of:</u> 1) Single Phase - 600w = 0.8 HP - 315w = 0.4 HP 2) 3 Phase - 1.5kW = 2 HP</td> </tr> </tbody> </table>				ACMV	Brand	Qty	Remarks	PAHU	Saiv er	3	T1@2: 6.6 HP (2 nos) T2@1: 30HP	FCU	Saiv er	853	T1@322, T2@509 <u>2 types bot both tower of:</u> 1) Single Phase - 600w = 0.8 HP - 315w = 0.4 HP 2) 3 Phase - 1.5kW = 2 HP
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