



SURUHANJAYA KOMUNIKASI DAN MULTIMEDIA MALAYSIA
MALYSIAN COMMUNICATIONS AND MULTIMEDIA COMMISSION

UNIVERSAL SERVICE PROVISION (USP)
NOTIFICATION OF UNIVERSAL SERVICE TARGETS

24 December 2008

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COMMUNICATIONS AND MULTIMEDIA ACT 1998

COMMUNICATIONS AND MULTIMEDIA (UNIVERSAL SERVICE PROVISION) REGULATIONS 2002

NOTIFICATION OF UNIVERSAL SERVICE TARGETS

1. Pursuant to the powers conferred by regulation 4(1) of the Communications and Multimedia (Universal Service Provision) Regulations 2002 ("the Regulations"), the Commission has identified the following underserved areas and underserved groups within the community as universal service targets for the provision of universal service (hereinafter to be referred to collectively as "the Universal Service Targets") :-

A) UNDERSERVED AREAS

State: Kedah

No	Underserved Area	Located in the Following District
1	Alor Malai	Kota Setar
2	Alor Merah	Kota Setar
3	Anak Bukit	Kota Setar
4	Bukit Lada	Kota Setar
5	Bukit Pinang	Kota Setar
6	Derang	Kota Setar
7	Derga	Kota Setar
8	Gajah Mati	Kota Setar
9	Gunong	Kota Setar
10	Hutan Kampong	Kota Setar
11	Jabi	Kota Setar
12	Kangkong	Kota Setar
13	Kuala Kedah	Kota Setar
14	Kubang Rotan	Kota Setar
15	Langgar	Kota Setar
16	Lengkuas	Kota Setar
17	Lepai	Kota Setar
18	Lesong	Kota Setar
19	Limbong	Kota Setar
20	Padang Hang	Kota Setar
21	Padang Lalang	Kota Setar
22	Pumpong	Kota Setar
23	Sala Kechil	Kota Setar
24	Sungai Baharu	Kota Setar
25	Tajar	Kota Setar
26	Tebengau	Kota Setar
27	Telaga Mas	Kota Setar

No	Underserved Area	Located in the Following District
28	Telok Chengai	Kota Setar
29	Telok Kechai	Kota Setar
30	Titi Gajah	Kota Setar
31	Tualang	Kota Setar
32	Bujang	Kuala Muda
33	Bukit Meriam	Kuala Muda
34	Gurun	Kuala Muda
35	Haji Kudong	Kuala Muda
36	Kota	Kuala Muda
37	Kuala	Kuala Muda
38	Merbok	Kuala Muda
39	Pekula	Kuala Muda
40	Pinang Tunggal	Kuala Muda
41	Rantau Panjang	Kuala Muda
42	Sidam Kiri	Kuala Muda
43	Simpur	Kuala Muda
44	Sungai Pasir	Kuala Muda
45	Telui Kiri	Kuala Muda
46	Ah	Kubang Pasu
47	Binjal	Kubang Pasu
48	Gelong	Kubang Pasu
49	Husba	Kubang Pasu
50	Jeram	Kubang Pasu
51	Jerlun	Kubang Pasu
52	Kepelu	Kubang Pasu
53	Malau	Kubang Pasu
54	Naga	Kubang Pasu
55	Padang Perahu	Kubang Pasu
56	Pering	Kubang Pasu
57	Putat	Kubang Pasu
58	Sanglang	Kubang Pasu
59	Temin	Kubang Pasu
60	Tunjang	Kubang Pasu
61	Wang Tepus	Kubang Pasu
62	Bagan Sena	Kulim
63	Junjong	Kulim
64	Karangan	Kulim
65	Keladi	Kulim
66	Mahang	Kulim
67	Naga Lilit	Kulim
68	Padang Meha	Kulim
69	Sedim	Kulim

No	Underserved Area	Located in the Following District
70	Sidam Kanan	Kulim
71	Sungai Seluang	Kulim
72	Sungai Ular	Kulim
73	Terap	Kulim
74	Ayer Hangat	Langkawi
75	Kedawang	Langkawi
76	Kuah	Langkawi
77	Padang Masirat	Langkawi
78	Ulu Melaka	Langkawi
79	Pulau Tuba	Langkawi
80	Pulau Singa Besar	Langkawi

State: Pulau Pinang

No	Underserved Area	Located in the Following District
1	Mukim 11 (Merbau Kudong/ Lahar Yooi)	Seberang Perai Utara
2	Mukim 20 (Kubang Hulu/ Penanti)	Seberang Perai Tengah
3	Mukim 3 (Paya Keladi/ Pinang Tunggal)	Seberang Perai Utara
4	Mukim 7 (Teluk Air Tawar)	Seberang Perai Utara
5	Mukim 8 (Ara Rendang/ Permatang Hj Hassan)	Seberang Perai Utara
6	Mukim 9 (Bagan Lebai Tahir)	Seberang Perai Utara
7	Mukim 12 (Tasik Gelugor)	Seberang Perai Utara
8	Mukim 7 (Kerian)	Seberang Perai Selatan
9	Mukim 9 (Permatang Keling/ Permatang Tok Mahat)	Seberang Perai Selatan
10	Mukim 11 (Nibong Tebal)	Seberang Perai Selatan
11	Mukim 11 (Telok Kumbar)	Barat Daya

State: Perak

No	Underserved Area	Located in the Following District
1	Batang Padang	Batang Padang
2	Bidor	Batang Padang
3	Chenderiang	Batang Padang
4	Slim	Batang Padang
5	Sungkai	Batang Padang
6	Ulu Bernam Timor dan Barat	Batang Padang
7	Beruas	Manjung

No	Underserved Area	Located in the Following District
8	Lekir	Manjung
9	Lumut	Manjung
10	Pengkalan Baharu	Manjung
11	Sitiawan	Manjung
12	Kampar	Kinta
13	Sungai Raia	Kinta
14	Sungai Terap	Kinta
15	Tanjong Tualang	Kinta
16	Teja	Kinta
17	Ulu Kinta	Kinta
18	Bagan Serai	Kerian
19	Bagan Tiang	Kerian
20	Beriah	Kerian
21	Gunong Semanggol	Kerian
22	Kuala Kurau	Kerian
23	Parit Buntar	Kerian
24	Selinsing	Kerian
25	Tanjong Piandang	Kerian
26	Chegar Galah	Kuala Kangsar
27	Kampung Buaya	Kuala Kangsar
28	Kota Lama Kanan	Kuala Kangsar
29	Kota Lama Kiri	Kuala Kangsar
30	Lubok Merbau	Kuala Kangsar
31	Pulau Kamiri	Kuala Kangsar
32	Saiong	Kuala Kangsar
33	Senggang	Kuala Kangsar
34	Sungai Siput	Kuala Kangsar
35	Asam Kumbang	Larut dan Matang
36	Batu Kurau	Larut dan Matang
37	Bukit Gantang	Larut dan Matang
38	Jebong	Larut dan Matang
39	Kamunting	Larut dan Matang
40	Pengkalan Aor	Larut dan Matang
41	Selama	Larut dan Matang (Selama)
42	Sungai Limau	Larut dan Matang
43	Sungai Tinggi	Larut dan Matang
44	Terong	Larut dan Matang
45	Tupai	Larut dan Matang
46	Ulu Ijok	Larut dan Matang (Selama)
47	Ulu Selama	Larut dan Matang (Selama)
48	Bagan Datoh	Hilir Perak
49	Changkat Jong	Hilir Perak
50	Durian Sebatang	Hilir Perak
51	Hutan Melintang	Hilir Perak

No	Underserved Area	Located in the Following District
52	Labu Kubong	Hilir Perak
53	Rungkup	Hilir Perak
54	Sungai Manik	Hilir Perak
55	Telok Baharu	Hilir Perak

State: Perlis

No	Underserved Area
1	Abi
2	Arau
3	Beseri
4	Chuping
5	Jejawi
6	Kayang
7	Kechor
8	Kuala Perlis
9	Kurong Anai
10	Kurong Batang
11	Ngolang
12	Oran
13	Padang Pauh
14	Padang Siding
15	Paya
16	Sanglang
17	Seriap
18	Sungai Adam
19	Titi Tinggi
20	Utan Aji
21	Wang Bintong

State: Selangor

No	Underserved Area	Located in the Following District
1	Rawang	Gombak
2	Setapak	Gombak
3	Ulu Kelang	Gombak
4	Bandar Klang	Klang
5	Bukit Raja	Klang
6	Dengkil	Sepang
7	Labu	Sepang
8	Mukim Sepang	Sepang
9	Beranang	Ulu Langat

No	Underserved Area	Located in the Following District
10	Semenyih	Ulu Langat
11	Mukim Ulu Langat	Ulu Langat
12	Ulu Semenyih	Ulu Langat

State: Negeri Sembilan

No	Underserved Area	Located in the Following District
1	Gelami Lemi	Jelevu
2	Hulu Kelawang	Jelevu
3	Hulu Teriang	Jelevu
4	Kenaboi	Jelevu
5	Peradong	Jelevu
6	Pertang	Jelevu
7	Teriang Hilir	Jelevu
8	Ampang Tinggi	Kuala Pilah
9	Johol	Kuala Pilah
10	Juasseh	Kuala Pilah
11	Kepis	Kuala Pilah
12	Langkap	Kuala Pilah
13	Parit Tinggi	Kuala Pilah
14	Pilah	Kuala Pilah
15	Sri Menanti	Kuala Pilah
16	Terachi	Kuala Pilah
17	Ulu Jempol	Kuala Pilah
18	Ulu Muar	Kuala Pilah
19	Jimah	Port Dickson
20	Linggi	Port Dickson
21	Pasir Panjang	Port Dickson
22	Si Rusa	Port Dickson
23	Batu Hampar	Rembau
24	Bongek	Rembau
25	Chengkau	Rembau
26	Gadong	Rembau
27	Kundor	Rembau
28	Legong Hilir	Rembau
29	Legong Hulu	Rembau
30	Miku	Rembau
31	Nerasau	Rembau
32	Pedas	Rembau
33	Pilin	Rembau
34	Selemak	Rembau
35	Semberbok	Rembau
36	Spri	Rembau

No	Underserved Area	Located in the Following District
37	Tanjong Keling	Rembau
38	Titian Bintangor	Rembau
39	Labu	Seremban
40	Lenggeng	Seremban
41	Pantai	Seremban
42	Rantau	Seremban
43	Ayer Kuning	Tampin
44	Gemas	Tampin
45	Gemencheh	Tampin
46	Keru	Tampin
47	Repah	Tampin
48	Tebong	Tampin

State: Melaka

No	Underserved Area	Located in the Following District
/ 1	Alai	Melaka Tengah
/ 2	Balai Panjang	Melaka Tengah
/ 3	Bukit Baru	Melaka Tengah
/ 4	Bukit Lintang	Melaka Tengah
/ 5	Bukit Piatu	Melaka Tengah
/ 6	Bukit Rambai	Melaka Tengah
/ 7	Duyong	Melaka Tengah
/ 8	Kandang	Melaka Tengah
/ 9	Klebang Kecil	Melaka Tengah
/ 10	Krubong	Melaka Tengah
/ 11	Padang Temu	Melaka Tengah
/ 12	Perhu	Melaka Tengah
/ 13	Semabok	Melaka Tengah
/ 14	Sungai Udang	Melaka Tengah
/ 15	Tangga Batu	Melaka Tengah
/ 16	Tanjong Keling	Melaka Tengah
/ 17	Tanjong Minyak	Melaka Tengah
/ 18	Ujong Pasir	Melaka Tengah

State: Johor

No	Underserved Area	Located in the Following District
1	Bagan	Batu Pahat
2	Chaah Bahru	Batu Pahat
3	Kampung Bahru	Batu Pahat
4	Linau	Batu Pahat

No	Underserved Area	Located in the Following District
5	Lubok	Batu Pahat
6	Minyak Beku	Batu Pahat
7	Peserai	Batu Pahat
8	Simpang Kiri	Batu Pahat
9	Sri Gading	Batu Pahat
10	Sri Medan	Batu Pahat
11	Sungai Kluang	Batu Pahat
12	Sungai Punggor	Batu Pahat
13	Tanjong Sembrong	Batu Pahat
14	Jelutong	Johor Bahru
15	Plentong	Johor Bahru
16	Sedenak	Johor Bahru
17	Sungai Tiram	Johor Bahru
18	Tebrau	Johor Bahru
19	Kahang	Kluang
20	Mukim Kluang	Kluang
21	Layang-Layang	Kluang
22	Machap	Kluang
23	Niyor	Kluang
24	Paloh	Kluang
25	Rengam	Kluang
26	Ulu Benut	Kluang
27	Ayer Hitam	Muar
28	Bandar	Muar
29	Bukit Kepong	Muar
30	Bukit Serampang	Muar
31	Grisek	Muar
32	Jalan Bakri	Muar
33	Jorak	Muar
34	Kesang	Muar
35	Kundang	Muar
36	Lenga	Muar
37	Parit Bakar	Muar
38	Parit Jawa	Muar
39	Serom	Muar
40	Sri Menanti	Muar
41	Sungai Balang	Muar
42	Sungai Raya	Muar
43	Kampung Bukit Pasir	Muar
44	Sungai Terap	Muar
45	Tangkak	Muar
46	Bekok	Segamat
47	Buloh Kasap	Segamat
48	Chaah	Segamat

No	Underserved Area	Located in the Following District
49	Gemas	Segamat
50	Gemereh	Segamat
51	Jabi	Segamat
52	Jementah	Segamat
53	Labis	Segamat
54	Pogoh	Segamat
55	Sermin	Segamat
56	Sungai Segamat	Segamat
57	Pulau Pemanggil	Mersing
58	Pulau Sibul	Mersing
59	Pulau Babi	Mersing
60	Pulau Tinggi	Mersing
61	Pulau Aur	Mersing

State: Pahang

No	Underserved Area	Located in the Following District
1	Ringlet	Cameron Highlands
2	Tanah Rata	Cameron Highlands
3	Ulu Telom	Cameron Highlands
4	Bangau	Temerloh
5	Jenderak	Temerloh
6	Kerdau	Temerloh
7	Lebak	Temerloh
8	Lipat Kajang	Temerloh
9	Mentakab	Temerloh
10	Perak	Temerloh
11	Sanggang	Temerloh
12	Semantan	Temerloh
13	Songsang	Temerloh
14	Triang	Bera
15	Bukit Segumpal	Maran
16	Chenor	Maran
17	Kertau	Maran
18	Luit	Maran
19	Batu Talam	Raub
20	Dong	Raub
21	Gali	Raub
22	Sega	Raub
23	Semantan Ulu	Raub
24	Teras	Raub
25	Ulu Dong	Raub
26	Tioman	Rompin

State: Terengganu

No	Underserved Area	Located in the Following District
1	Atas Tol	Kuala Terengganu
2	Batu Rakit	Kuala Terengganu
3	Belara	Kuala Terengganu
4	Bukit Besar	Kuala Terengganu
5	Cabang Tiga	Kuala Terengganu
6	Gelugur Kedai	Kuala Terengganu
7	Gelugur Raja	Kuala Terengganu
8	Kepung	Kuala Terengganu
9	Kuala Ibai	Kuala Terengganu
10	Kuala Nerus	Kuala Terengganu
11	Kubang Parit	Kuala Terengganu

No	Underserved Area	Located in the Following District
12	Losong	Kuala Terengganu
13	Manir	Kuala Terengganu
14	Paluh	Kuala Terengganu
15	Pengadang Buluh	Kuala Terengganu
16	Pulau Redang	Kuala Terengganu
17	Pulau-Pulau	Kuala Terengganu
18	Rengas	Kuala Terengganu
19	Serada	Kuala Terengganu
20	Tok Jamal	Kuala Terengganu

State: Kelantan

No	Underserved Area	Located in the Following District
1	Badang	Kota Bharu
2	Banggu	Kota Bharu
3	Beta	Kota Bharu
4	Kadok	Kota Bharu
5	Kemumin	Kota Bharu
6	Kota	Kota Bharu
7	Limbat	Kota Bharu
8	Ketereh	Kota Bharu
9	Panji	Kota Bharu
10	Pendek	Kota Bharu
11	Peringat	Kota Bharu
12	Salor	Kota Bharu
13	Sering	Kota Bharu

State: Sarawak

No	Underserved Area	Located in the Following District
1	Kuching (excluding Padawan)	Kuching
2	Padawan	Kuching
3	Miri (excluding Niah-Suai and Sibuti)	Miri
4	Niah-Suai	Miri
5	Sibuti	Miri
6	Sibu	Sibu

State: Sabah

No	Underserved Area	Located in the Following District
1	Kota Kinabalu (excluding Penampang)	Kota Kinabalu
2	Penampang	Kota Kinabalu

B) UNDERSERVED GROUPS WITHIN THE COMMUNITY

No	Group within Community
1	People with disability
2	Children under protection
3	Women under rehabilitation
4	People residing in low cost housing area

2. For the avoidance of doubt, the list of Universal Service Targets specified in paragraphs 1(A) and 1(B) in this Notification is not exhaustive and the Commission may, from time to time, identify and publish notifications specifying additional universal service targets as appropriate.
3. This Notification is published and made available on the Commission's website at <http://www.skmm.gov.my>.

24 December 2008



DATUK DR. HALIM BIN SHAFIE

Chairman

Suruhanjaya Komunikasi dan Multimedia Malaysia