



## NOTICE

### **MCMC CONDUCTS SURVEY “TOWARDS A DIGITALLY INCLUSIVE MALAYSIA: ASSESSING PUBLIC PRACTICES AND BEHAVIOURS FOR EFFECTIVE GOVERNMENT COMMUNICATION 2026”**

**CYBERJAYA, 13 April 2026** --- The Malaysian Communications and Multimedia Commission (MCMC) is conducting a survey titled “Towards a Digitally Inclusive Malaysia: Assessing Public Practices and Behaviours for Effective Government Communications 2026” to gather information on public experience and perceptions of government communications in Malaysia.

The survey will be conducted from April to July 2026 through face-to-face interviews and focus group discussions to ensure broad and inclusive public participation. Respondents for this survey comprise Malaysian citizens who are randomly selected.

Members of the public are assured that the survey is conducted solely for statistical and research purposes. No personal information such as full names, credit/debit card details or bank information will be requested. No payments, fees or financial transactions are involved and the survey is not associated with any sales or commercial activities. Participation in the survey is entirely voluntary and MCMC sincerely appreciates the cooperation and contribution of the members of the public.

Any updates or changes to the survey period will be announced on the official MCMC website: [www.mcmc.gov.my](http://www.mcmc.gov.my).

For further information or enquiries, please contact:

**Malaysian Communications and Multimedia Commission**

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