



## **Media Statement**

### **MCMC INITIATES PUBLIC CONSULTATION ON PROPOSED REGULATORY FRAMEWORK FOR RETENTION, PRESERVATION AND DISCLOSURE OF COMMUNICATIONS DATA FOR INVESTIGATION PURPOSES**

Public Consultation Aims to Strengthen Enforcement Capabilities While Upholding Data Privacy and Governance

**CYBERJAYA, 25 July 2025** – The Malaysian Communications and Multimedia Commission (MCMC) today commences Public Consultation on the Proposed Regulatory Framework for Retention, Preservation, and Disclosure of Communications Data for Investigation Purposes (Proposed Regulatory Framework).

This initiative follows recent amendments to the Communications and Multimedia Act 1998 (CMA 1998), with the introduction of sections 252A, 252B, and 268A, which came into force in February 2025. These new provisions provide a legislative basis for the retention, preservation and disclosure of communications data in support of criminal investigations.

In an era where online threats such as scams, fraud, cyberbullying, and harassment are becoming increasingly frequent and complex, it is vital for law enforcement agencies to have timely access to accurate and reliable data to assist in their investigation. Such access is crucial in ensuring public safety and safeguarding national security. The Proposed Regulatory Framework aims to enhance law enforcement agencies' investigative capabilities, provide clear legal and operational guidance for service providers while protecting individual privacy through defined safeguards and due process.

On 16 -17 June 2025, MCMC hosted a series of engagement sessions with key stakeholders across various sectors from the industry, law enforcement, civil society, and academia. The participants included the Malaysian Bar, the Royal Malaysia Police (PDRM), the National Cyber Security Agency (NACSA), PIKOM, among others. MCMC remains committed to continuing these collaborative engagements to foster a more secure and inclusive digital ecosystem.

MCMC encourages participation from the industry, civil society, and the public in this Public Consultation process. The Public Consultation period will be open from 25 July 2025 to 08 August 2025. This is a key opportunity for stakeholders to provide feedback and contribute to the development of a regulatory framework that is balanced, inclusive, and aligned with both national enforcement needs and global data protection standards.

For more information about the Public Consultation on Proposed Regulatory Framework for Retention, Preservation and Disclosure of Communications Data for Investigation Purposes, please visit: <https://www.mcmc.gov.my/en/media/announcements/public-consultation-paper-on-retention-preservat>

## CORPORATE COMMUNICATIONS MCMC

**Suruhanjaya Komunikasi dan Multimedia Malaysia** | Malaysian Communications and Multimedia Commission  
MCMC Tower 1, Jalan Impact, Cyber 6, 63000 Cyberjaya, Selangor MALAYSIA  
T: + 60 3 86 88 80 00 | F: + 60 3 86 88 10 00 | E: corporate.communications@mcmc.gov.my | W: www.mcmc.gov.my

