



NOTICE

MCMC NSC Advisory – Global Security Alerts Issued by Apple and Google (iOS & Android Devices)

CYBERJAYA, 12 December 2025 – The Malaysian Communications and Multimedia Commission (MCMC) wishes to inform the public that Apple and Google have issued global security alerts to certain users following the detection of highly sophisticated cyber threats, including attempts to compromise mobile devices using advanced spyware and attack techniques.

These attacks may exploit previously unknown software vulnerabilities and, in some cases, may not require any action by the user (commonly referred to as zero-click attacks). Users are therefore advised to take this matter seriously and follow the guidance below.

1. How to Identify a Genuine Alert

Users may receive an official security notification directly from:

- Apple, indicating that the device or Apple ID may have been targeted by a sophisticated attacker; or
- Google, indicating that a Google account may have been targeted by government-backed or advanced attackers.

Genuine notifications appear within official account settings or system alerts – not through random SMS, WhatsApp messages or unofficial emails. Users should avoid clicking on any links from suspicious messages claiming to originate from Apple or Google.

2. Immediate Actions for All Users

All users are highly encouraged to update to the latest version of iOS or Android and ensure multi-factor authentication (MFA) or 2-step verification is enabled for their accounts.

3. Additional Protection Measures for Users

Apple users are advised to go on lockdown mode and Android users should ensure Google Play Protect is fully updated and enabled.

MCMC urges all users to remain vigilant, keep their devices up-to-date and verify security notifications only through official Apple and Google channels. Further advisories will be issued should there be new developments.

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