



PERSONAL DATA PROTECTION NOTICE

(Effective Date: 01/12/2025)
(Last reviewed: 01/12/2025)

INTRODUCTION

The Malaysian Communications and Multimedia Commission (MCMC) is committed to protecting your personal data in accordance with the Personal Data Protection Act 2010 (PDPA).

This Personal Data Protection Notice clarifies how MCMC collects, uses, stores, discloses, and safeguards your personal data when you engage with MCMC particularly in the context of revenue related transactions, including payment of fees, rentals, service applications, licensing, or any other commercial interactions through the revenue systems.

MCMC may collect personal data directly from you, through online portals, physical forms, emails, or during interactions related to services we provide. Your data will only be processed for purposes directly related to your relationship with MCMC and in compliance with the principles of the PDPA.

COLLECTION OF PERSONAL DATA

We collect your personal data which range from your name, NRIC number, email address, and mobile number.

SOURCE OF PERSONAL DATA COLLECTION

We gather your personal data from the Customer Registration Form.

REASON FOR PERSONAL DATA COLLECTION

We may collect your personal data to:

1. Process your payments to MCMC
2. Issue invoices to you
3. Issue official receipt to you

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PROCESSING OF PERSONAL DATA

We process your personal data only within Malaysia. Your personal data will not be transferred outside Malaysia.

DISCLOSURE OF PERSONAL DATA

We may disclose your personal data to our banking institutions through authorized payment networks to facilitate financial transactions.

SECURITY MEASURES

We take these measures to protect your personal data:

1. By ensuring your personal data is kept in compliance with the by Personal Data Protection Act 2010.
2. By ensuring our staff not to misuse your personal data.
3. By implementing necessary security measures in our information and communications technology systems.
4. By entering into contracts or agreements with system vendors that impose personal data protection obligations.

Nevertheless, you are responsible for keeping your password secure and not to disclose it to another party to reduce the risk of data breaches.

PERSONAL DATA RETENTION PERIOD

Your personal data will only be retained for as long as necessary to fulfil the purposes for which it was collected or as required by law. Upon the expiry of the retention period or when the data is no longer required, it will be permanently disposed or archive.

YOUR RIGHTS

You have the rights to:

1. Correct / update your personal data through the Revenue System Platform on which you are registered.
2. Access your personal data which we process and keep with us.
3. Stop newsletters or promotional updates sent to you, if any.

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4. Withdraw your consent for us to process your personal data. Please note that if you withdraw your consent, you will not be able to proceed with new or renewed transactions with MCMC.

CHANGES TO THIS NOTICE

We may revise this Notice from time to time in accordance with the Personal Data Protection Act 2010 (PDPA). Please check for updates on the MCMC website via the link provided to you after registration.

CONTACT US

You may contact us or submit any inquiry regarding the processing of your personal data through the following contact details, based on the system you have engaged with:

MCMC Supplier Management and Relationship System (MSMART)

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SKMM Examination Management System (SEMS)

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SERVEDECK

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