



Media Statement

CHILD PROTECTION CODE: AGE VERIFICATION MEASURES BEGIN TODAY TO KEEP CHILDREN SAFE ONLINE

CYBERJAYA, 1 June 2026 – Malaysian Communications and Multimedia Commission (MCMC) today announces the coming into force of the Child Protection Code (CPC) and the Risk Mitigation Code (RMC) under the Online Safety Act 2025 (ONSA), marking a major step towards safer digital spaces for children in Malaysia.

The CPC strengthens protection by requiring licensed social media service providers to implement child-safety-by-design measures and enhance age-appropriate protections for child users in Malaysia’s digital environment.

Pursuant to statutory duties under ONSA, licensed social media service providers are required to implement safeguards, including age verification for users with the minimum age of 16. Age verification must be conducted against government-issued records or equivalent records issued by competent authority in another jurisdiction recognised by the Government of Malaysia.

From 1 June 2026, licensed social media service providers shall ensure that only users aged 16 and above are permitted to register accounts and access any feature of the service that is appropriate for their age.

For existing users, age verification will be implemented progressively over a period of up to six months by the relevant social media service providers. Within this period, existing users identified as being under the age of 16 will be given one month to download or transfer the users’ data, including photographs and videos, prior to any restriction, suspension or other action taken by the respective social media service providers.

The age verification requirement applies to licensed social media services, including Facebook, Instagram, TikTok and YouTube, reflecting heightened concern over online safety and child development considerations. MCMC expects all licensed social media service providers to fully comply with their statutory obligations under CPC and ONSA, including the timely implementation of effective age verification measures on their platforms. Failure to comply with these requirements will be viewed seriously and may result in regulatory and enforcement action in accordance with the law.

The RMC complements these measures by requiring service providers to implement proactive safeguards, including risk assessments, content moderation, user safety controls and stronger platform accountability.

MCMC will continue working closely with stakeholders, industry players and the wider community to foster a safer and more responsible online environment.

For more information on the CPC and RMC, please refer to the Frequently Asked Questions <https://mcmc.gov.my/en/onsa/resources/frequently-asked-questions>.

MCMC CORPORATE COMMUNICATIONS

Suruhanjaya Komunikasi dan Multimedia Malaysia | Malaysian Communications and Multimedia Commission
MCMC Tower 1, Jalan Impact, Cyber 6, 63000 Cyberjaya, Selangor MALAYSIA
T: + 60 3 86 88 80 00 | F: + 60 3 86 88 10 00 | E: corporate.communications@mcmc.gov.my | W: www.mcmc.gov.my

