



Media Statement

NEW PREPAID SIM REGISTRATION FRAMEWORK TO COMBAT SCAMS

CYBERJAYA, 26 February 2026 – The Malaysian Communications and Multimedia Commission (MCMC) today registered the Commission Determination for the Mandatory Standards for the Registration of End-users of Prepaid Public Cellular Services (Mandatory Standards), pursuant to sections 55 and 104(1)(b) of the Communications and Multimedia Act 1998 (CMA 1998).

The issuance of the Mandatory Standards marks a decisive regulatory step in strengthening Malaysia’s prepaid SIM registration framework to address long-standing weaknesses that have contributed to the misuse of SIM cards for fraudulent activities, including online scams and identity-related offences. These strengthened requirements enhance safeguards against SIM-related fraud and are designed to better protect consumers from identity misuse, scams and unauthorised SIM use, while maintaining convenient access to mobile services.

MCMC emphasises that the implementation of the Mandatory Standards takes into account a balanced approach between security requirements, easier user access and the protection of personal data.

The Mandatory Standards establish a future-ready framework featuring biometric authentication and MyDigital ID for self-registration, mandatory secure automated platforms to reduce fraudulent registrations, and stricter controls for non-Malaysian registrations including biometric-based passport verification.

In addition, the Mandatory Standards introduce key consumer-centric safeguards as outlined below:

No.	Key consumer-centric measure	Description
1	SIM ownership	For Malaysian citizens/Permanent Residents/Temporary Residents, the SIM ownership is limited to five (5) prepaid SIM cards per individual per service provider. For non-Malaysians, the SIM ownership limit has been revised to two (2) SIM cards per individual per service provider.
2	Prohibition for children below 12 years old	Registration of children below 12 years old is prohibited.
3	Parental/guardian registration for minors (12–17 years old)	Registration must be done by a parent/guardian with their information and consent recorded.
4	Registration notification timeline	End-users must be notified of the status of their registration within 12 hours.
5	Tourist SIM validity period	Tourist SIM cards are limited for use up to a maximum of three (3) months, with automatic termination thereafter.

Table 1: Key consumer-centric measures covered by the Mandatory Standards.

Service providers and their appointed dealers are reminded to ensure full and timely implementation of the Mandatory Standards, as any non-compliance may result in regulatory action to safeguard a safer and more secure communications ecosystem. MCMC also advises consumers to register prepaid SIM cards only through licensed service providers and authorised dealers, and to remain vigilant against unauthorised registration channels.

For more information, please refer to the [Frequently Asked Questions \(FAQ\)](#).

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