



Media Statement

ONSA ENSURES A SAFER INTERNET FOR CHILDREN AND FAMILIES

CYBERJAYA, 1 January 2026 – The Malaysian Communications and Multimedia Commission (MCMC) today announces the coming into force of the Online Safety Act 2025 (ONSA), which establishes a statutory framework to enhance online safety and strengthen protections for users, particularly children and families.

ONSA sets out duties and obligations on licensed service providers to address online harms, including implementation of proportionate, risk-based safety measures, specific child protection safeguards, and mechanisms to support user reporting and assistance.

ONSA applies to service providers who hold an Applications Service Provider (ASP) licence, or Content Applications Service Provider (CASP) licence, or Network Service Provider (NSP) licence, under the Communications and Multimedia Act 1998 (CMA 1998).

ONSA does not apply to individual users.

MCMC further informs that the deeming provision under section 46A of the CMA 1998 also takes effect today. As a result, all social media platforms that meet the prescribed criteria shall be subjected to the existing licensing framework and must comply with Malaysian laws, including ONSA.

Together, these measures form part of a structured and phased regulatory approach to ensure that large-scale online platforms operating in Malaysia are subject to appropriate oversight and accountability.

As Malaysia's online ecosystem continues to evolve, MCMC remains committed to working with service providers, parents and educators, law enforcement agencies, civil society organisations and the wider community to support a safer online environment for all users, particularly children and families.

Further information on ONSA is available on the MCMC website at <https://www.mcmc.gov.my/en/media/press-releases/faq-the-online-safety-act-2025-onsa>.

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