



Press Release

MCMC NEXUS Wins Digital Inclusion Award at the Malaysia Digital Transformation Awards 2025

KUALA LUMPUR, 21 November 2025 – The Malaysian Communications and Multimedia Commission’s (MCMC) mobile application, MCMC NEXUS was given the Digital Inclusion Award (Special Mention) at the Malaysia Digital Transformation Awards 2025.

The award was made during GovInsider Live MY.AI Day and underscores the app’s role in empowering Malaysians with transparent access to information on Internet service quality.

MCMC NEXUS is a user-friendly mobile application that allows Malaysians to check the quality of their Internet services, provides real-time, crowd-sourced insights to help users better understand their connectivity experience. The data gathered through the app also enables MCMC and service providers to identify areas that may require improvement, supporting more targeted and effective enhancements to nationwide digital connectivity.

Users can test their experience on 4G, 5G and Wi-Fi networks using the mobile application, which measures key metrics such as download and upload speeds, ping and jitter. Test results that fall below the Mandatory Standard for the Quality of Service (MSQoS) are sent in near real-time to MCMC and the respective service providers.

The Data Experience Test also evaluates user experience during Internet usage, including activities such as web browsing and online gaming. The app’s integration with the JENDELA Map further enhances its function as a practical, on-the-ground complement to national connectivity initiatives.

This recognition highlights the importance of ensuring that all Malaysians, regardless of location, income or background, have equitable access to essential online services.

MCMC CORPORATE COMMUNICATIONS



MCMC Commissioner Derek Fernandez receiving the award for MCMC NEXUS at the Malaysia Digital Transformation Awards 2025

Suruhanjaya Komunikasi dan Multimedia Malaysia | Malaysian Communications and Multimedia Commission
MCMC Tower 1, Jalan Impact, Cyber 6, 63000 Cyberjaya, Selangor MALAYSIA
T: + 60 3 86 88 80 00 | F: + 60 3 86 88 10 00 | E: corporate.communications@mcmc.gov.my | W: www.mcmc.gov.my

