

TENDER FOR THE COMPREHENSIVE INTEGRATED FACILITIES MANAGEMENT FOR MALAYSIAN COMMUNICATIONS AND MULTIMEDIA COMMISSION (MCMC) AT MCMC HQ TOWER 1 AND TOWER 2, CYBERJAYA

Tender No: MCMC/PRAD/FMD(1)/IFMTIT2_2023/TC/06/23(03)

Questions & Answers

No.	Question	Answer
1	The CCTV and CCTV's equipment brand and model number	Brand Centric for the IP camera (model : HDVS IP Camera Q50, W20 and W50), NVR and DVR.
2	Is the sanitary bin for each toilet's cubical or each toilet?	Sanitary bin at each cubical.
3	The frequency usage of toilet toiletries such as C-fold toilet paper, toilet paper roll, and liquid soap for toilet and related areas	Based on PPM cleaning scope of work 3 times per day including check and replenish consumable item based on site-condition.
4	The name of the BRAND for telecommunications system or voice communication system (PABX)	MCMC used Voice over Internet Protocol (VoIP) system.
5	Is the GBI certification for Gold (Tower 2) and Silver (Tower 2) still valid	Yes, currently it's still valid.
6	Could we acquire the previous Completion and Verification Assessment (CVA) report for the GBI Gold and Silver certification as we can price the GBI certification accurately?	The CVA reports contain confidential data and information. The reports will be only shared to the appointed vendor.
7	Kindly confirm on submission through hardcopy only or online submission also required.	There will be no online submission for this tender. Kindly submit your tender proposal as per requirements stated in paragraph 9 of the Tender Document.
8	Façade cleaning (annually) for both Tower 1 & 2 is under contractor's scope of works? Kindly confirm.	Yes, included in vendors scope.

No.	Question	Answer
9	Financial part: certified true copies need Pesuruhjaya Sumpah or director verification only.	The certified true copies can be verified at least by Company Secretary.
10	Tender deposit: For online transactions we already did twice but failed, can we use interbank Giro instead?	Yes, you can. However please ensure that the money is already in MCMC's bank account before the closing date of the tender.
11	<p>Paragraph 46 – Operation and Services Staff</p> <p>Refer 46.3 – there is no requirement for the civil technician at Tower 2 however, at the Paragraph 46.7- 1 x civil technician is required at Tower 2. Please confirm.</p>	The total manpower shall be as stated in maintenance structure in para 46.7 of the Tender Document.