



**Request for Information
For (REQUEST FOR INFORMATION ON COMPANY BACKGROUND RELATED
TO IT SOFTWARE DEVELOPMENT)**

RFI202200012 (R)

Issue Date: 23-06-2022 4:00:00

Response Date: 07-07-2022 12:00:00

SECTION I - GENERAL INFORMATION

A. Purpose

1. The purpose of this Request for Information (RFI) is to obtain information on the company's background related to experience in IT/Software development.. The issuance of this RFI does not constitute a commitment to issue a request for bids/proposals, award a contract, or pay any costs incurred in preparation of a response to this RFI. The Malaysian Communications and Multimedia Commission (MCMC) requires that all responding suppliers abstain from providing any actual quotes or bids in response to this RFI.
2. Any information received in response to this RFI will assist MCMC's project team in finalizing the scope of work and requirements which may be used at a future date in the issuance of a Request for Proposals (RFP). Submitting a response to this RFI is not a guarantee in any way that a supplier will be selected for any subsequent RFP, nor does it preclude any supplier from responding to future procurement opportunities.

B. Contact Details

The point of contact for any inquiries can be referred to:

Name: Aziz Adam

Designation: Deputy Director

Email: aziz.adam@mcmc.gov.my

Contact No.: 03-8688 8368

Name: Hairul Anuar Mat Nor

Designation: Head Of Department

Email: hairul.matnor@mcmc.gov.my

Contact No.: 03-8688 8464

C. Pertinent Dates

Submission Deadline: 07-07-2022 12:00:00

D. Scope

To determine whether the company have the following criteria:

1. Have 3-5 years of experience working with LEAs and/or Telcos.
2. Partnership with any local company with NFP/NSP/ASP/CASP license.
3. Experience in developing/delivering projects related to location tracking.
4. Have 5-7 years of experience in projects related to system development whose value is more than RM100,000.00.
5. Have trained and certified team members in software development with at least 3-5 years of experience and the ability to ensure secure programming is integrated into the development.
6. Familiar with current technology related to location-based services and real-time geodata.

E. Information Requested from Suppliers

Suppliers are to respond to the questions listed in Section III of this RFI. Suppliers are encouraged to recommend changes to the project if it is determined, based on their experience, that there is a better approach. MCMC is seeking best practices in this area.

F. Supplier Presentations

MCMC may request suppliers to provide a presentation described in this RFI. All costs associated by such presentations will be borne by the supplier. Promotional items shall not be provided at these presentations.

G. Confidentiality and RFI Ownership

1. This RFI is confidential and MCMC reserves the right to recall the RFI in its entirety or in part. Suppliers agree that they will not duplicate, distribute or otherwise disseminate or make available this document or the information contained in it without the express written consent of MCMC's issuing office.
2. Suppliers shall not include or reference this RFI in any publicity without prior written approval from MCMC, which, if granted, shall be granted by the issuing office. Suppliers must accept all of the foregoing terms and conditions without exception. All responses to the RFI will become the property of MCMC and will not be returned to the suppliers.

H. Disclosure of Proposal Contents

1. Cost and price information provided in proposals will be kept confidential and will not be revealed or discussed with competitors, except to the extent required by law.
2. All other material submitted becomes the property of MCMC and may be returned only at the MCMC's option. Proposals submitted may be reviewed and evaluated by any person other than competing bidders at the discretion of MCMC.
3. MCMC has the right to use any or all ideas presented in any reply to the RFI. Where confidential or proprietary information is required, or should the vendor deem it necessary to submit such matter, mark each page/section in large bold type (**PROPRIETARY INFORMATION**).

SECTION II - DESCRIPTION OF THE ORGANIZATION

MCMC is a statutory body that is established by the Malaysian Communications and Multimedia Commission Act 1998 [Act 589] with powers to supervise and regulate the communications and multimedia activities in Malaysia, and to enforce the communications and multimedia laws of Malaysia.

MCMC is also mandated to regulate the postal services industry pursuant to the Postal Services Act 2012 and the digital signature framework under the Digital Signature Act 1997.

For more information on MCMC, please refer to <http://www.mcmc.gov.my>

SECTION III - GENERAL REQUIREMENTS

A. General Supplier Information

Interested suppliers are invited to submit a response containing, at a minimum, the following information:

- 1 Description of the reason for your interest in possibly providing a consultancy on this RFI (REQUEST FOR INFORMATION ON COMPANY BACKGROUND RELATED TO IT SOFTWARE DEVELOPMENT)
- 2 Brief history of your company/firm.
- 3 Brief description of past experience(s) providing similar services.
- 4 Estimated price range to provide the software/solution as stated herein, lowest estimate to highest estimate. (i.e: RM20,000-RM25,000)
- 5 Estimated time frame to complete the project.

B. Project Overview

IT Software Development

C. Question

MCMC requests that suppliers answer the following questions in their response to this RFI:

- 1 From your past experience, has MCMC identified all the major components necessary to complete this project? If not, please provide information on other necessary components
- 2 Provide a list of potential problems/risks that MCMC may encounter during this project
- 3 Provide any ideas or suggestions about how such problems/risks should be addressed in a procurement solicitation

D. Response Format

Responses are to be straightforward, clear, concise and specific to the information requested.

In order for submissions to be considered complete, suppliers must provide the following information:

- a. Response to Section III-A, General Supplier Information
- b. Response to Section III-C, Questions
- c. Other: any comments, observations or suggestions which may assist MCMC in drafting a procurement solicitation