Community Internet Centres (Pusat Internet Komuniti)

The Community Internet Centre or Pusat Internet Komuniti (PIK) is one of the projects implemented by the Malaysian Communications and Multimedia Commission as part of its Universal Service Provision (USP) initiatives.

The implementation of the PIK is targeted at underserved areas and for underserved groups. This includes providing collective internet access in rural and remote areas as well as to communities residing in low-cost housing in urban areas.
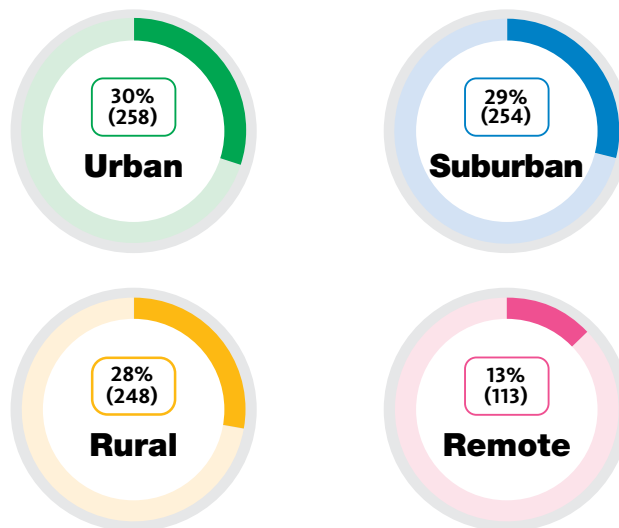

Figure 1: Distribution of PIK Location Nationwide

- Urban: 30% (258)
- Suburban: 29% (254)
- Rural: 28% (248)
- Remote: 13% (113)

Over the years, these PIK have offered various human capital development programmes related to Information and Communications Technology (ICT), entrepreneurship and multimedia and awareness programmes, as part of a collective effort to improve the socio-economic and human capital upskilling of rural communities while attempting to bridge the digital divide between urban and rural communities.

As at 31 December 2020, a total of 873 PIKs are fully operational nationwide. The distribution of the total number of PIKs by State and Federal Territory is shown in Figure 2.

State	Number
PERLIS	13
KEDAH	73
PULAU PINANG	1
PERAK	66
SELANGOR	42
NEGERI SEMBILAN	50
MELAKA	29
JOHOR	86
PAHANG	108
TERENGGANU	64
KELANTAN	70
SABAH	115
SARAWAK	129
W. PERSEKUTUAN KUALA LUMPUR	21
W. PERSEKUTUAN PUTRAJAYA	4
W. PERSEKUTUAN LABUAN	2

Figure 2: Distribution of the Total Number of PIKs by State and Federal Territory

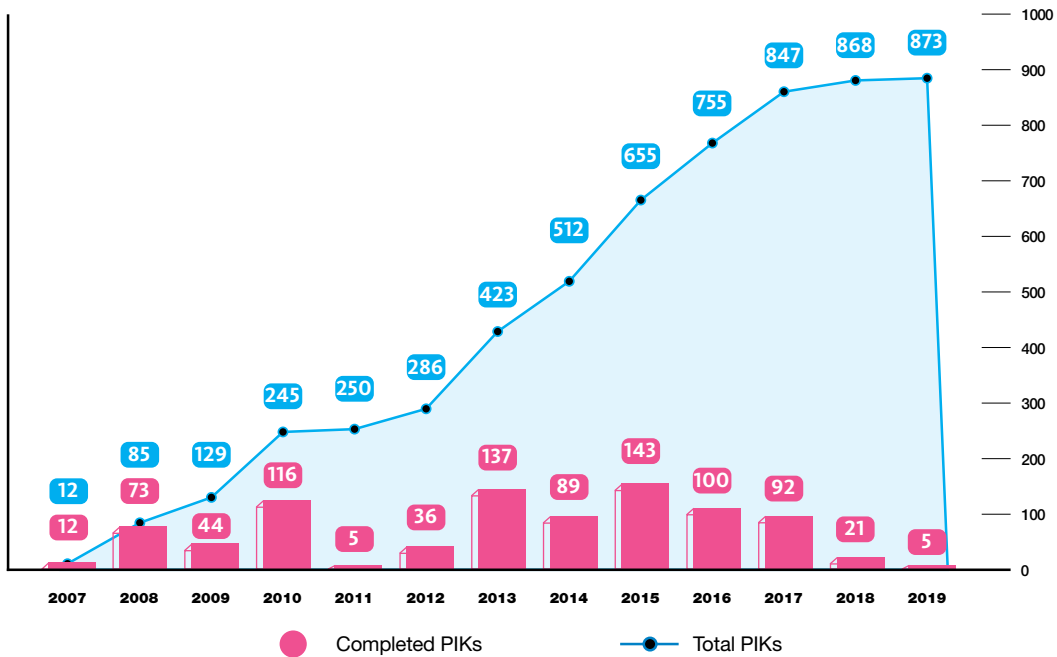# Community Internet Centres
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Figure 3: Number of PIKs Completed by Year

Figure 4 shows the Designated Universal Service Providers that have been appointed to set up and operate the PIKs nationwide.
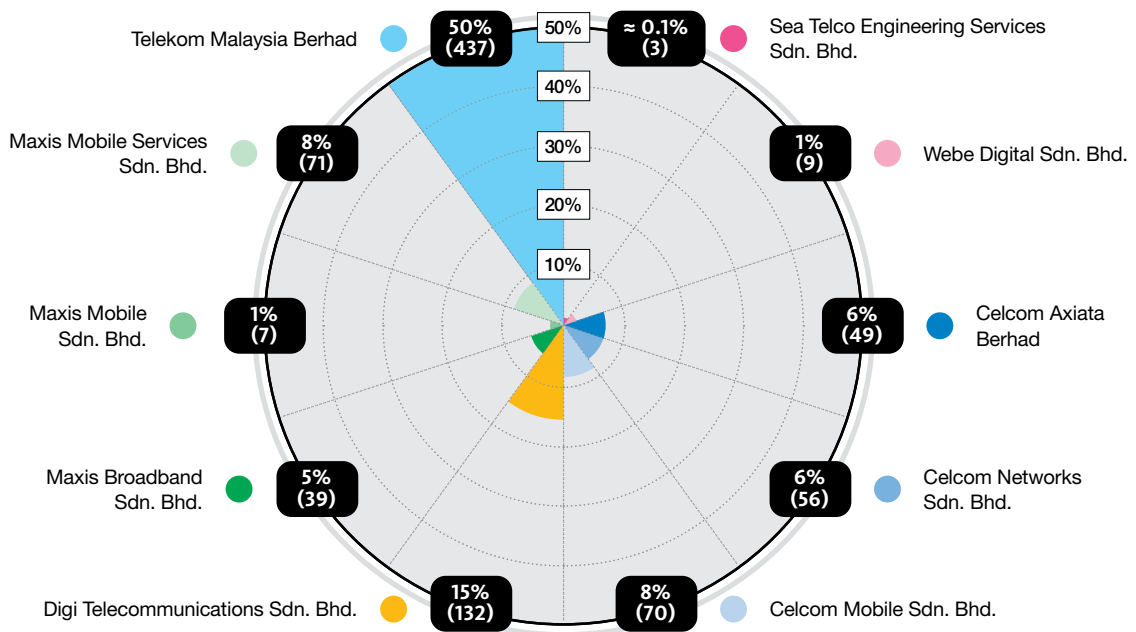

Figure 4: Breakdown of Universal Service Providers Designated to Set Up and Operate PIKs Nationwide